UPHOLDING OUR COMMITMENT TO ASSURANCE
As one of the largest players in the palm oil industry, we believe that the best strategy to ensure our continued success is to be the leading sustainable and responsible company.

**MISSION**
Driven by a passion for excellence and commitment to continuous improvement, we strive to be the leader in the palm oil industry, producing all our palm products in an economically viable, socially responsible and environmentally appropriate manner, in full compliance with all relevant legal requirements.

**VISION**
To be the world’s preferred supply chain partner for vegetable oils and derivatives.
REPORT SCOPE AND BOUNDARIES
GRI 102-46, 102-49–50
This report covers Musim Mas’-owned upstream operations, namely our plantations and mills in Sumatra and Kalimantan, including our newest mill commissioned in November 2020. Except for traceability and supply chain data at the refinery level, the report does not cover our downstream business or joint ventures. While we have received rights to develop plantations in Papua, there have been no land-right acquisition, land-clearing or other operational activities in the areas allocated to us, and we have therefore excluded them from the scope of this report.

MATERIALITY
GRI 102-15, 102-21, 102-47
Our reporting covers the topics most material to our business and stakeholders. For this report, we have aligned key material topics with the four pillars of our 2020 Sustainability Policy.

STAKEHOLDER INCLUSIVENESS
GRI 102-15, 102-20, 102-23
To ensure that we are responsive to themes and aspects important to all stakeholders, we have carried out stakeholder consultations with our customer base, implementation and program partners, and financial institutions. We also engaged our operational teams at the local and site levels. We are guided by international and sector–wide platforms and refer to leading benchmarks, such as the Zoological Society of London’s Sustainability Policy Transparency Toolkit (ZSL SPOTT), Carbon Disclosure Project (CDP). Ecolads and Forest 500. To support our SDG mapping and prioritization exercise, we have referred to stakeholder consultations carried out for this and previous reports.

STAKEHOLDER REVIEW
GRI 102-06
We engaged our technical consultants from the Consortium of Resource Experts (CORE) and Earthizalver, as well as peers from the Livelihoods Funds for Family Farming (L3F) program, to review supply chain–related disclosures in this report. The scope of these reviews covered materiality, responsiveness to stakeholder concerns, and sustainability issues. It also included feedback on improvements.

ASSURANCE
GRI 102-04
All information on our material topics is reviewed by our certification bodies, including our RSPO auditors, who have verified the related data published in this report. Furthermore, the calculations of our GHG emissions submitted to RSPO have been independently verified by external auditors. This year, we also contracted Ernst & Young LLP (EY) to provide limited independent assurance on selected disclosures in this report.

Merges Indicators
- 'Conservation and management of HCS and HCV' now includes 'Peatlands'
- 'Labour rights' covers the previous 'Living wage' indicator
- 'Carbon GHG emissions' covers the previous 'Energy consumption' indicator
- 'Government engagement' now includes specific mention of 'landscapes' to cover our dedicated landscape initiatives

Updated/renamed Indicators
- Water usage > Water management
- Grievances > Complaints and grievance resolution
- Pesticides and chemicals > Pesticide and chemical management

Changes to material topics since our last report
GRI 102-49
Inclusion in material matters
- Innovation & R&D
- Employee development and talent retention

Increased in importance
- Pesticide and chemicals management
- Water management
- Anti-corruption and governance

MUSIM MAS HOLDINGS PTE LTD / SUSTAINABILITY REPORT 2020
## 2020 SUMMARY PROGRESS

### PILLAR 1:
**IMPROVE THE LIVES OF SMALLHOLDERS, WORKERS, AND COMMUNITIES**

<table>
<thead>
<tr>
<th>2020 highlights, unless otherwise stated</th>
<th>PRIMARY SDGS TO WHICH WE CONTRIBUTE:</th>
</tr>
</thead>
<tbody>
<tr>
<td>90% of workers unionized, up from 82% in 2019</td>
<td><strong>SUSTAINABLE PRACTICES</strong></td>
</tr>
<tr>
<td>In addition to minimum wage, employees receive in-kind benefits amounting to &gt;96% of minimum wage</td>
<td><strong>ENVIRONMENTAL IMPACTS</strong></td>
</tr>
<tr>
<td>56% decrease in lost time accident rate (frequency rate) since 2016 and 52% decrease in severity rate since 2018</td>
<td><strong>GROWTH</strong></td>
</tr>
<tr>
<td>Ongoing donations and support to communities during COVID-19 pandemic</td>
<td><strong>INNOVATION</strong></td>
</tr>
<tr>
<td>14,439 houses provided with access to basic amenities (e.g., safe drinking water, electricity, mosques/religious centers)</td>
<td><strong>ENSURE ROBUST SUPPLIERS, CUSTOMERS AND RELATIONSHIPS WITH STAKEHOLDERS</strong></td>
</tr>
<tr>
<td>&gt;32,000 independent smallholders*, covered by Musim Mas programs</td>
<td><strong>OWN OUR ACTIONS</strong></td>
</tr>
<tr>
<td>5,785 ha of scheme smallholders RSPO-certified (88%) as of June 2021</td>
<td><strong>DELIVER POSITIVE OUTCOMES FOR OUR WORKERS</strong></td>
</tr>
<tr>
<td>Over 2,000 independent smallholders RSPO-certified with Musim Mas assistance</td>
<td><strong>ASSURANCE</strong></td>
</tr>
<tr>
<td>Scholarships awarded to 69 students</td>
<td><strong>STATEMENT</strong></td>
</tr>
<tr>
<td>7,873 hectares of infrastructure area</td>
<td><strong>CHAIRMAN</strong></td>
</tr>
<tr>
<td>29 schools and 49 childcare centers built funded by Musim Mas</td>
<td><strong>2020 SUMMARY</strong></td>
</tr>
<tr>
<td>35.6 hectares of land set aside for employee food gardens</td>
<td><strong>2020 SUMMARY</strong></td>
</tr>
<tr>
<td>New digital finance learning platform for smallholders: AgriON</td>
<td><strong>2020 SUMMARY</strong></td>
</tr>
<tr>
<td>98.6% of school-age children living at plantation enrolled in school</td>
<td><strong>2020 SUMMARY</strong></td>
</tr>
<tr>
<td>26 clinics with free healthcare for workers and local communities</td>
<td><strong>2020 SUMMARY</strong></td>
</tr>
</tbody>
</table>

* EY has performed limited assurance procedures on these figures

### PILLAR 2:
**DELIVER POSITIVE ENVIRONMENTAL IMPACTS**

<table>
<thead>
<tr>
<th>2020 highlights, unless otherwise stated</th>
<th>PRIMARY SDGS TO WHICH WE CONTRIBUTE:</th>
</tr>
</thead>
<tbody>
<tr>
<td>28,210 ha set aside for conservation, 14% of total titled land (~1/3 the size of Singapore)</td>
<td><strong>SUSTAINABLE PRACTICES</strong></td>
</tr>
<tr>
<td>544,220 MT CO₂ avoided from 15 methane capture facilities</td>
<td><strong>ENVIRONMENTAL IMPACTS</strong></td>
</tr>
<tr>
<td>31,987,614 kWh of electricity generated from methane exported to national grid</td>
<td><strong>GROWTH</strong></td>
</tr>
<tr>
<td>More than 5,000,000 GJ of energy generated from palm oil processing (PKS and palm fiber)</td>
<td><strong>INNOVATION</strong></td>
</tr>
<tr>
<td>144 fire trainings conducted in 2020</td>
<td><strong>ENSURE ROBUST SUPPLIERS, CUSTOMERS AND RELATIONSHIPS WITH STAKEHOLDERS</strong></td>
</tr>
<tr>
<td>75 villages under FFVP covering 468,569 ha</td>
<td><strong>OWN OUR ACTIONS</strong></td>
</tr>
<tr>
<td>32 villages rewarded for remaining fire-free</td>
<td><strong>ASSURANCE</strong></td>
</tr>
</tbody>
</table>

### Target | Target year | Progress in 2020, unless otherwise stated | Status |
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Zero fatalities</td>
<td>Ongoing</td>
<td>We regret to report seven fatalities in 2020</td>
<td>Not achieved</td>
</tr>
<tr>
<td>Maintain Smallholder Hubs in key landscapes to support third-party extension services for independent smallholders</td>
<td>2020</td>
<td>3 Smallholder Hubs set up at: Aceh Tamiang (Oct 2020) Aceh Singkil (Feb 2021) Dayun, Rau (Feb 2022) (small-scale hub)</td>
<td>Partially achieved</td>
</tr>
</tbody>
</table>
### Pillar 3: Build Relationships with Suppliers, Customers and Stakeholders

**Primary SDGs to Which We Contribute:**

<table>
<thead>
<tr>
<th>Resource</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Green Tigers</td>
<td>Score of 79; Ranked 3rd out of 23 palm oil companies</td>
</tr>
<tr>
<td>EcoVadis</td>
<td>Awarded Bronze Medal</td>
</tr>
<tr>
<td>SPOTT</td>
<td>ZSL SPOTT: 85.7% Score; Ranked 6th out of 96 palm oil companies in 2020 assessment</td>
</tr>
</tbody>
</table>

#### 2020 Highlights, unless otherwise stated

- Received PROPER Green Awards in 8 categories for palm oil companies
- Published 2021 NDP Risk Management Framework
- Published and verified NDPE IRF profile
- Monitored over 5.2 million hectares of suppliers’ concessions for fire and hotspots

#### Began developing new tools to assess human and labour rights in supply chains in 2021

#### Launched 5-year landscape Aceh Strategy in September 2020

### Pillar 4: Drive Innovation in Sustainable Practices

**Primary SDGs to Which We Contribute:**

- Musim Mas’ CPO yield 1.8 times higher than the global average in 2020
- Worked with Satelligence to conduct baseline land-use analysis study using advanced imaging to detect planted and forested areas

#### Other sustainability highlights and targets

- Received PROPER Green Awards in 8 categories for palm oil companies
- Began developing new tools to assess human and labour rights in supply chains in 2021
- Published 2021 NDP Risk Management Framework
- Published and verified NDPE IRF profile
- Monitored over 5.2 million hectares of suppliers’ concessions for fire and hotspots

#### Cross-Cutting Pillars: Sustainability Certification

<table>
<thead>
<tr>
<th>Target</th>
<th>Progress in 2020</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>100% of new suppliers committed to NDPE</td>
<td>Ongoing</td>
<td>Achieved</td>
</tr>
<tr>
<td>Actively monitor for deforestation and peat development for 90% of suppliers</td>
<td>2020</td>
<td>Achieved, surpassing target; Next target: achieve 100%, inclusive of independent mills</td>
</tr>
<tr>
<td>Conduct workshops on NDPE for 80% of supplying mills</td>
<td>2020</td>
<td>Not achieved, but progress made; Next target: 100% by 2025</td>
</tr>
<tr>
<td>Receive commitment from 90% of supplying mills to abide by NDPE principles</td>
<td>2020</td>
<td>Achieved, surpassing target; Ahead of target to achieve 100% by 2025</td>
</tr>
<tr>
<td>Ensure 70% of suppliers have completed the Musim Mas Self-Assessment Tool (SAT)</td>
<td>2020</td>
<td>Not achieved, but progress made; Next target: 100% by 2025</td>
</tr>
<tr>
<td>Develop system to report risk levels of suppliers for all sourcing areas</td>
<td>2021</td>
<td>On track</td>
</tr>
</tbody>
</table>

#### Note:

- Our NDPE Roadmap, which was launched in September 2019, will be reviewed and updated in 2021. Please refer to our website for the latest version.
- The figure and scope of monitoring has been restated.
- Independent mills are mills under Musim Mas’ control that source from independent smallholders instead of Musim Mas plantations.
- EY has performed limited assurance procedures on these figures.

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**2020 Summary**

**Progress**

- **Target**
  - 100% of new suppliers committed to NDPE
  - Actively monitor for deforestation and peat development for 90% of suppliers
  - Conduct workshops on NDPE for 80% of supplying mills
  - Receive commitment from 90% of supplying mills to abide by NDPE principles
  - Ensure 70% of suppliers have completed the Musim Mas Self-Assessment Tool (SAT)
  - Develop system to report risk levels of suppliers for all sourcing areas

**Status**

- Achieved
- Achieved, surpassing target
- Not achieved, but progress made
- Achieved, surpassing target; Ahead of target to achieve 100% by 2025
- Not achieved, but progress made
- On track
Looking forward, we have aligned our objectives with the United Nations’ SDGs in 2021 and are taking concrete steps to contribute to their achievement. We ask our employees and peers to look beyond our daily operations, think in the long term, and ponder the lasting impact of our actions. We must also shift our attention from today’s palm oil supply chain and adapt our thinking and practices to what a responsible supply chain will look like in a few years.

Changing markets and evolving legislative frameworks require rigorous proof of our sustainability achievements. We must therefore certify and verify progress and claims towards meeting our sustainability commitments.

Certifications are an excellent way to demonstrate Musim Mas’ progress to every actor along the supply chain. Certifications assure our customers and consumers that we honor our sustainability commitments and add value to the products that end up in consumers’ hands. The leading certifying bodies in the palm oil sector are the RSPO and Palm Oil Innovation Group (POIG). National certification schemes, including ISPO and Malaysian Sustainable Palm Oil (MSP), are also gaining prominence in our sector. Each of these certification schemes contributes to assuring our stakeholders that we are delivering on our sustainability commitments.

However, certifications alone do not cover all aspects of sustainability. We must do more to develop improved metrics and reporting practices, encourage stakeholder collaboration, co-develop and implement better and stronger regulations, and bolster investment incentives. Musim Mas also recognizes the urgent need to make progress against our sustainability commitments across our entire supply chain. In 2020, we achieved 100% traceability of CPO to the Group’s supply base of independent smallholders. Overall, we have achieved 83% traceability to place of production (or traceability to plantation, Estate, and on track to meet our target of 100% traceability by 2025. We are also making progress on how we manage supply chain risks. In 2021, we published our No Deforestation and No Peat (NDP) Risk Management Framework and are sharing our NDPE Implementation Reporting Framework (IRF) profiles, showing that 76% of volumes sourced in 2020 met our No Deforestation commitments, and 58% met our No Peat commitments. We continue to closely monitor all our suppliers’ concessions for deforestation and peat development.

This year, we are also reaffirming our commitment to No Exploitation through our partnership with labour non-profit, Verite. We continue to play active roles in the Palm Oil Collaboration Group (POCG), POIG, RSPO and the High Carbon Stock Approach (HCSA), among other initiatives. Most importantly, we continue to pursue government engagement and peer collaboration through Aceh, Riau, South Sumatra, and West Kalimantan landscape initiatives with partners such as Earth集聚, CORE, and IDH.

Through these efforts, we hope to demonstrate that certification and verification instill trust and inspire our partners, stakeholders, and other industry actors to embrace our vision for a responsible palm oil supply base.

Musim Mas continued to pursue our NDPE commitments despite COVID-19. At the time of publication, the world continues to grapple with the realities of the pandemic. While we experienced only minor disruptions to our operations and supply chains in Indonesia, we have had to scale back some of our sustainability efforts in the field following government regulations. The varying degrees of lockdown have impacted our face-to-face outreach, especially to smallholders and also suppliers. Nevertheless, we commissioned our 18th Indonesian mill in 2020, which achieved RSPO certification in 2021.

At Musim Mas, we have adopted flexible working conditions at our operations, work-from-home arrangements for our office staff globally, and stringent health and safety measures at all our facilities. Our workers have been vigilant throughout the crisis and have kept outbreaks to a minimum. We are working with government authorities to vaccinate our workers, their families, and members of surrounding communities. Musim Mas continues to monitor the situation across our international locations to ensure that our people remain safe.

Looking back at our 2020 achievements, I am inspired by everything we have accomplished through collaboration. Our people and partners have helped Musim Mas weather the pandemic while pursuing a leadership role in building a responsible and sustainable palm oil industry. Thank you for being supportive in these trying times.

I wish you good health, safety, and prosperity.

BACHTIAR KARIM

Executive Chairman and CEO, Musim Mas Group

This year, we also engaged a third-party auditor to verify our sustainability commitments. Among our partners that we are making progress on our sustainability commitments across our entire supply chain. We are pleased to report that 93% of our suppliers have met NDPE commitments, the result of regular engagement through our NDPE workshops, direct contact, and progress monitoring by a dedicated team. This is a key area of progress made against our 2019 Musim Mas NDPE Roadmap.

In 2020, Musim Mas published our five-year Aceh Strategy, a holistic, structured, and measurable approach to engaging various stakeholders in transforming the landscape. While the industry has long pondered the role of Aceh in meeting global and local challenges, we have also assessed the impact of our social programs on communities and smallholders at one of our operations in Riau. This assessment helped us better understand and improve the positive effect we are having on communities. Finally, we are embarking on the new Livelihoods Fund for Family Farmers (L3F) program, a ten-year project impacting 2,500 smallholders in Sumatra.

In 2020, we also assessed the impact of our NDPE workshops, direct contact, and progress monitoring by a dedicated team. This is a key area of progress made against our 2019 Musim Mas NDPE Roadmap.

For more information on our sustainability achievements, challenges, and progress, I am pleased to introduce the 2020 Musim Mas Sustainability Report. This document outlines our performance, challenges, and ambitions in producing responsible palm oil.

I wish you good health, safety, and prosperity.

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Musim Mas Group (Musim Mas or the ‘Group’) is a private limited company headquartered in Singapore. We operate across every link in the palm oil supply chain from plantation management to milling, refining, and manufacturing across 13 countries in Asia-Pacific and Europe through an integrated business model. Our operations are supported by an extensive fleet of storage tankers, tugboats, and other vessels, enhancing our reach and logistical capabilities. The Group also manages Inter-Continental Oils and Fats (ICOFS), our global marketing division based in Singapore, and employs 36,563 people worldwide.

Musim Mas manages 199,154 hectares of plantations in Sumatra and Kalimantan, our main operational base, including 123,591 hectares of planted area. We also operate 18 palm oil mills. Our newest mill, PT Lestari Abadi Perkasa, was commissioned in November 2020. Of these mills, 15 source fresh fruit bunches (FFB) from their own plantations, while the remaining three mills process FFB from independent smallholders. Our production plants are strategically located across Asia and Europe, and all operations are supported by research and development (R&D) centers based in Singapore and Indonesia.
2020 BUSINESS IN BRIEF

In 2020, our mills processed 3.68 million tonnes of FFB, 5.1% more than the previous year. Of our total FFB, 73.6% originates from our own and scheme smallholder plantations, while the remaining 26.2% is purchased from third parties. We saw a slight increase in yield in 2020, from 22.8 to 23.7 tonnes per hectare (4%). Our mills produced 796,581 tonnes of crude palm oil (CPO) and 202,829 tonnes of palm kernel (PK) in 2020, a 3% increase in combined production from 2019. Despite the financial and economic disruptions created by the COVID-19 pandemic, we continued to operate at our usual capacity. As a result, our 2020 revenues matched our 2019 revenues of USD 7 million.

Financial highlights and scale of operations

<table>
<thead>
<tr>
<th>Year</th>
<th>Revenue 2016–2020 (USD billion)</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>7.0</td>
</tr>
<tr>
<td>2019</td>
<td>7.0</td>
</tr>
<tr>
<td>2018</td>
<td>7.0</td>
</tr>
<tr>
<td>2017</td>
<td>5.5</td>
</tr>
</tbody>
</table>

Productivity and yield

<table>
<thead>
<tr>
<th>FFN processed by source 2016–2020 (MT)</th>
</tr>
</thead>
<tbody>
<tr>
<td>2016</td>
</tr>
<tr>
<td>2017</td>
</tr>
<tr>
<td>2018</td>
</tr>
<tr>
<td>2019</td>
</tr>
<tr>
<td>2020</td>
</tr>
</tbody>
</table>

Productivity and yield

<table>
<thead>
<tr>
<th>CPO and PK produced 2016–2020 (MT)</th>
</tr>
</thead>
<tbody>
<tr>
<td>2016</td>
</tr>
<tr>
<td>2017</td>
</tr>
<tr>
<td>2018</td>
</tr>
<tr>
<td>2019</td>
</tr>
<tr>
<td>2020</td>
</tr>
</tbody>
</table>

FFB yields and extraction rates 2016–2020

<table>
<thead>
<tr>
<th>Year</th>
<th>FFB yield - own plantations (MT FFB/ha)</th>
<th>FFB yield - scheme smallholders (MT FFB/ha)</th>
<th>CPO extraction rate (%)</th>
<th>PK extraction rate (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>27.4</td>
<td>27.4</td>
<td>62.7</td>
<td>4.7</td>
</tr>
<tr>
<td>2019</td>
<td>27.0</td>
<td>27.0</td>
<td>62.7</td>
<td>4.7</td>
</tr>
<tr>
<td>2018</td>
<td>27.0</td>
<td>27.0</td>
<td>62.7</td>
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<td>62.7</td>
<td>4.7</td>
</tr>
</tbody>
</table>

STAYING RESILIENT IN 2020

In light of the challenges of the global pandemic, we are pleased to report only minor disruptions to our operations and supply chains in Indonesia. There have been a few outbreaks at our plantations, but our workforce has been vigilant in containing the spread of COVID-19 while maintaining normal operations and delivering quality work.

Like many other companies, we have had to find new ways to work safely and effectively during the pandemic. Musim Mas has adopted flexible work schedules and work rotations to keep our major operational sites open and help us plan for worst-case scenarios. In addition, all Group entities worldwide share operations’ lessons and implement best practices in line with government regulations. The pandemic has also pushed us to adopt a culture of working from home, which has proven transformative. Whereas remote work was rare for us two years ago, we have found that productivity at Musim Mas headquarters and offices has remained at the same level as when our people were working on site. We were able to roll out our 2020 Sustainability Policy and our five-year No Deforestation, No Peat, and No Exploitation (NDPE) strategy for Aceh, showing our continued commitments to sustainability, even in these unprecedented times.

Due to the remote location of our operations, we are mindful that available medical care must be sufficient to curb any outbreaks. Our focus in 2021 is to support the Indonesian government’s vaccination program by ensuring all employees and surrounding community members can be inoculated. We are continuing to stay abreast of the situation as it evolves.

> Musim Mas COVID-19 response and updates
> See Health and Safety section

Supporting communities during COVID

Providing local community support is the cornerstone of our strategy to tackle the pandemic in 2020 and beyond. Therefore, we have implemented proactive measures to ensure the health and safety of our staff and members of local communities while we continue to fulfill our commitments to our customers and partners.

Examples of COVID-19 contributions

- **Pledged SGD 5 million to five local healthcare funds and associations in Singapore**
- **Contributed a total of USD 21,000 to communities surrounding Musim Mas downstream operations in Vietnam and India**
- **Donated IDR 3 billion to the Tzu Chi Foundation**
- **Distributed more than 20,000 soap bars to the Ministry of Environment and Forestry of Indonesia**
- **Signed agreement to support the Ministry of Agriculture in maintaining the availability, stability of supply, and prices of strategic food commodities**
- **Provided mass COVID-19 disinfection of public spaces with the regional government in Central Kalimantan**
- **Joined forces with 19 companies to contribute 100,000 N95 masks and five tonnes of hand sanitizer to the state of Johor in Malaysia**
- **Delivered meals to local residences, as communal areas such as contents are closed**
- **Donated masks, disinfectant sprays, sanitizer, PPE and handwashing stations to local communities and governments**
- **Provided ongoing support to Indonesia’s vaccination initiatives by ensuring all employees and surrounding community members can receive vaccinations**
- **Distributed cooking oil and soap to 9 villages around our PT Guntung Idamannusa subsidiary**
- **Maintain good hygiene**
- **Detect and isolate**
- **Proactively support and collaborate with governments and healthcare organizations**
- **Our approach to COVID-19 prevention and management**
### APPROACH TO SUSTAINABILITY

**Updated Sustainability Policy: 2020-2025**

Our Sustainability Policy covers the entirety of our global operations, including the activities of our third-party suppliers. First launched in 2014, the Policy established the framework for our NDPE commitments.

In September 2020, Musim Mas updated the Policy, laying out a renewed and deepened commitment to improving the livelihoods of smallholders, workers, and communities while maintaining a strict stance on NDPE. Thus, we expect compliance from our operations and our suppliers to the new Policy as of September 2020.

The new Policy focuses primarily on our suppliers and aims to strengthen the sustainability of small and mid-sized supplier groups and smallholders. In addition, to tracking progress in our supply chain, we published our Roadmap to Responsible Supply Base (2020 and Beyond) in September 2019. This document sets clear targets for bringing our suppliers into compliance and engaging with smallholders on becoming compliant with our Policy commitments.

Our commitment to sustainability rests on four pillars:

1. **Improve the Lives of Smallholders, Workers, and Communities**
2. **Deliver Positive Environmental Impacts**
3. **Maintain Responsible and Enduring Relationships with Suppliers, Customers, and Stakeholders**
4. **Drive Innovation in Sustainable Practices**

The new Policy was subjected to extensive stakeholder consultations from June to September 2020, which included our financiers, sustainability technical consultants, civil society members, customers and internal stakeholders. Following its launch, we rolled out a series of webinars to publicize the Policy. These were attended by 100% of the stakeholders we invited.

### Our contributions to the SDGs

Musim Mas is actively contributing to the United Nations’ Sustainability Development Goals (SDGs). We recognize the role businesses play in ensuring the success of the UN agenda and the importance of using a common language to communicate our sustainability progress. In 2021, we carried out an SDG mapping exercise using existing guidance from the Global Reporting Initiative and the United Nations Global Compact to align our sustainability pillars and material topics with specific targets of the SDGs. We prioritized SDG targets aligned with our business objectives and upon which we could have the greatest impact based on our strengths and available opportunities.

In 2021, we will review our current key performance indicators (KPIs) and targets to demonstrate our contributions more clearly to the SDG targets. We will present our findings in future reports.

**Overview of the process**

- **Mapping of Musim Mas’ commitments/objectives/ programs against SDG targets**
- **Prioritization of Musim Mas’ commitments/objectives/ programs**
- **Prioritization of SDGs and targets**

The priority levels were then analyzed and grouped into two categories: Priority objectives (Medium-High and High) were assigned to the Primary SDGs to which we contribute, while non-priority objectives (Low, Low-Medium, Medium) were assigned to Secondary SDGs.

**Outcomes**

Musim Mas contributes to:

- **Primary SDGs:** 8 SDG goals and 13 SDG targets
- **Secondary SDGs:** 9 SDG goals and 13 SDG targets

goals and targets we recognize to which we directly or indirectly contribute, with some level of reporting. Some of these goals and targets overlap with our primary SDGs.
The Musim Mas Board of Directors (‘Board’) considers sustainability a core component of our corporate identity, ensuring that material environmental, social, and governance (ESG) issues are embedded into our business strategies and decisions. The Board is led by our Executive Chairman and Chief Executive Officer and comprises four members, including one woman.

Our senior management team meets quarterly to review key ESG issues and performance. Our Executive Chairman leads these meetings, and monthly reports are provided to the Board. Our Director of Sustainable Supply Chain oversees the implementation and execution of our sustainability policy commitments, and an external senior strategic advisor supports the team’s work. Our Director of Sustainability stepped down in August 2021, after 14 years with the Group. He pioneered and built up the sustainability division, taking the team from strength to strength over the years. Our sustainability team carries out the day-to-day implementation of our commitments and comprises more than 150 members across Indonesia and Singapore. We continue to invest in dedicated teams on the ground to implement training programs and smallholder outreach.

One of our top priorities is supporting and complying with leading industry sustainability certification and verification schemes. Musim Mas was the first company in Indonesia to join the RSPO when it was established in 2004 and remains an active member. However, due to the pandemic, 2020 surveillance audits were conducted remotely.

As of June 2021, all our 15 mills with plantations have achieved RSPO certification. This includes PT Lestari Abadi Perkasa, our newest mill commissioned in November 2020, and PT Sarana Esa Cita, whose certification was initially delayed to land use permit (Hak Guna Usaha) issues and further delayed due to site audit limitations resulting from COVID-19 restrictions. We now operate 146,762 hectares of RSPO-certified plantations. This represents 76.16% of our total land titled area as of June 2021.
PILLAR 1: IMPROVE THE LIVES OF SMALLHOLDERS, WORKERS, AND COMMUNITIES

Palm oil is a people business. As a major palm oil producer in Indonesia, we see our investments in our smallholders, workers, and communities as a strategic component of our business objectives and an essential contribution to sustainable development. Musim Mas is committed to respecting human rights, land rights, and labour rights. We endeavour to establish a lasting, positive legacy everywhere we operate.

KEY HIGHLIGHTS

**KEY HIGHLIGHTS: WORKFORCE**

- **22,195 employees** at Musim Mas plantations and mills, 94% of whom are workers
- **Women make up 26% of our workforce**
- In addition to minimum wage, employees receive in-kind benefits equivalent to ≥90% of minimum wage; employees paid well above calculated DLW
- **56% decrease in lost time accident rate (frequency rate) since 2016 and 52% decrease in severity rate since 2018**
- Workers have access to free healthcare with 26 clinics and 2,401 first aid kits available around estates
- COVID-19 task forces formed and isolation centers established to protect workers’ health and safety
- **90% of workers unionized, up from 81% in 2019**

**KEY HIGHLIGHTS: SMALLHOLDERS**

- **123,897 MT FFB produced** by scheme smallholders, a 14% increase from 2019 and a 41.6% increase from 2016
- **3 Smallholder Hubs established**: Aceh Tamiang, Aceh Singkil and Dayun, Siak
- **KKPA was the first smallholder scheme in Indonesia to be RSPO-certified in 2010**
- **New Livelihoods Fund for Family Farming (L3F): 10-year project for 2,500 smallholders in Sumatra**
- **New digital finance learning platform for smallholders: AgriON**

**KEY HIGHLIGHTS**

- **Scheme smallholders (>5.3% of Musim Mas’ CPO supply)**
- **Independent smallholders (>30% of Musim Mas’ CPO supply)**
- **RSPO-certified (88%) as of June 2021**
- **5,785 ha of scheme smallholders RSPO-certified (88%) as of June 2021**
- **123,897 MT FFB produced by scheme smallholders, a 14% increase from 2019 and a 41.6% increase from 2016**
- **3 Smallholder Hubs established: Aceh Tamiang, Aceh Singkil and Dayun, Siak**
- **> 32,000 independent smallholders* covered by Musim Mas programs (including smallholders beyond our supply base)**
- **>2,000 independent smallholders RSPO-certified with Musim Mas’ assistance**

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* EY has performed limited assurance procedures on this figure.
Employee rights and benefits

In 2016, Musim Mas engaged with Verité, a global organization focused on addressing labour and human rights issues in companies and supply chains, to conduct an independent labour compliance assessment against the POIG Charter labour standards. In the second half of 2021, we have re-engaged with Verité to assess four mills and plantations to showcase how our internal procedures have been consistently applied across our operations and help identify new gaps and areas for improvement. Due to the pandemic, the assessment will be conducted remotely.

» Verité labour assessment report 2016

THE MUSIM MAS WORKFORCE

Musim Mas employs 22,195 people, of whom 94% work at our operations in Sumatra and Kalimantan. Of our total workers, only 2.2% are temporary employees.

Employees by category 2016–2020 (no.)

<table>
<thead>
<tr>
<th>Category</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
<th>2019</th>
<th>2020</th>
</tr>
</thead>
<tbody>
<tr>
<td>Workers</td>
<td>19,994</td>
<td>20,346</td>
<td>20,932</td>
<td>21,477</td>
<td>20,875</td>
</tr>
<tr>
<td>Staff</td>
<td>84</td>
<td>102</td>
<td>104</td>
<td>86</td>
<td>48</td>
</tr>
<tr>
<td>Management</td>
<td>66</td>
<td>61</td>
<td>60</td>
<td>65</td>
<td>91</td>
</tr>
</tbody>
</table>

Palm oil workers and staff by region 2020 (no., %)

<table>
<thead>
<tr>
<th>Region</th>
<th>No.</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sumatra</td>
<td>10,240</td>
<td>46%</td>
</tr>
<tr>
<td>Kalimantan</td>
<td>11,864</td>
<td>54%</td>
</tr>
</tbody>
</table>

Workers by contract type 2016–2020 (no.)

<table>
<thead>
<tr>
<th>Contract Type</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
<th>2019</th>
<th>2020</th>
</tr>
</thead>
<tbody>
<tr>
<td>Permanent</td>
<td>18,919</td>
<td>19,245</td>
<td>20,952</td>
<td>21,477</td>
<td>20,875</td>
</tr>
<tr>
<td>Temporary</td>
<td>564</td>
<td>1190</td>
<td>1367</td>
<td>1045</td>
<td>486</td>
</tr>
</tbody>
</table>

Employee rights and benefits

GRI 102-41, GRI 202-1, GRI 401-2–3, GRI 407-1, GRI 412-3

In 2016, Musim Mas engaged with Verité, a global organization focused on addressing labour and human rights issues in companies and supply chains, to conduct an independent labour compliance assessment against the POIG Charter labour standards. In the second half of 2021, we have re-engaged with Verité to assess four mills and plantations to showcase how our internal procedures have been consistently applied across our operations and help identify new gaps and areas for improvement. Due to the pandemic, the assessment will be conducted remotely.

» Verité labour assessment report 2016
Fair employment and decent living standards
GR 403-1, 403-1.2

All salary and employment conditions for staff and workers, including temporary workers, meet legal minimum wage standards in their respective provinces and districts. In addition to this, we provide employees at our operations with the following in-kind benefits:

- Housing
- Healthcare
- Electricity
- Water
- Transportation
- Childcare
- Education for children

Our approach is in line with the RSPO guidance on Implementing a Decent Living Wage (DLW). To date, we have conducted DLW assessments at five of our sites and have concluded that workers are paid well above DLW requirements. In addition to minimum wage, the monetary value of the in-kind benefits we provide is equivalent to 90% or more of the minimum wage set by the Indonesian government.

Gender equality
GR 404-1, 405-1-2

All employees are hired, promoted, and provided equal pay and opportunity based on merit without discrimination. Employees are regularly trained on our no discrimination policies. Recognizing that many women prefer temporary or part-time work to balance household duties and childcare commitments, we strive to promote gender equality and support the inclusion of women across our operations. Some examples of our efforts include dedicated Gender Committees at each estate, providing Family Cards to family heads regardless of gender, and providing facilities such as breastfeeding areas and childcare centers at our operations. We actively engage external parties such as provincial Women’s Empowerment Offices to conduct workshops and share knowledge with the Committees.

Women make up 25.8% of our total workforce. We employ two women in Sumatra as middle managers, representing 2% of our management staff in the region. There are currently no women employed as senior managers at our operations8.

Health and safety
GR 403-1-6, 403-9

Our Occupational Safety and Health (OSH) policy safeguards the health and safety of our workers. We train employees at our operations on health and safety issues and supply them with personal protective equipment specific to their work. All workers have access to free healthcare at 26 clinics located in the vicinity of our operations.

In 2020, we formed COVID-19 taskforces at each of our operations to enforce strict measures and procedures to maintain good hygiene, minimize physical interaction between employees, and detect potential cases. We continue to conduct regular briefings, communicate COVID-19 safety measures, and provide hand sanitizer, masks, and other personal protective equipment (PPE). Musim Mas has also set up isolation centers with healthcare facilities and equipment to treat suspected and confirmed COVID-19 cases and house workers serving quarantine notices. Workers who must isolate continue to receive full pay and have all their meals provided by Musim Mas.

Musim Mas remains vigilant about health and safety measures, resulting in a 56% reduction in our lost time accident rate (frequency rate) (LTAR (FR)) since 2016. However, our LTAR (FR) has increased by 22.3% and 26.2% since 2019 and 2018, respectively. Despite this, severity rates have decreased by 22% from 2018, an indicator of less serious injuries.

We deeply regret to report seven fatalities in 2020. This is the highest rate in the past few years. Three of these fatalities resulted from road incidents, specifically, high-speed motorcycle accidents on wet and slippery roads. Three more were due to employees succumbing to long-term illnesses such as asthma and epilepsy, while one worker died after being attacked by a wild animal.

We take every employee fatality seriously, investigate the cause of each incident, and report to the Regional Manpower Office (Dinas Tenaga Kerja). After each case, we review and revise safety protocols, including our Hazard Identification and Risk Assessment (HIRA) process. Employees are then educated on relevant safety measures to prevent the recurrence of similar incidents.

8 At Group level, nine women hold senior management positions and are employed at our Singapore Headquarters.
Smallholder farmers, or individuals with farms smaller than 25 hectares, play a key role in the Indonesian palm oil sector.

Musim Mas operates two dedicated programs for individual family units – and the Kebun Kas Desa (KKPA) programs that support all our scheme smallholders: the KKPA and the Village Development Program (VDP).

Of our total planted area, 5,912 hectares – or 4.8% – belong to scheme smallholders. Musim Mas operates 38 local initiatives under our scheme smallholder programs, comprising nine KKPA programs and 29 VDP programs. The KKPA began with 262 smallholders and has grown to 3,571 smallholders who manage a total of 6,327 hectares – a 47% increase since 2016. The VDP started with four villages in 2000 and has expanded sevenfold to 29 villages managing 211 hectares. In 2020, we extended the VDP to 12 villages and 84 hectares of land around our new plantation at PT Lestari Abadi Perkasa.

In 2020, Musim Mas conducted 119 training sessions for KKPA scheme smallholders and 64 training sessions for VDP scheme smallholders. These were conducted as virtual meetings and videoconferences due to the pandemic travel restrictions.

**Certified supply**

As of June 2021, 88% of the total land belonging to scheme smallholders is RSPO-certified, representing 5,683 hectares under the KKPA and 102 hectares under the VDP, totaling 5,785 hectares.

» Additional details about our scheme smallholder programs can be found in our 2021 Social Impact Report.
Since 2015, Musim Mas has developed and implemented programs to integrate independent smallholders into palm oil supply chains. We engage these smallholders and assist them in meeting the same efficient farming standards as industrial plantations and completing program modules covering agronomy and NDPE commitments, thus empowering them to produce sustainably. In 2015, we began with a mill-based approach engaging independent smallholders. Our programs and approaches have since evolved and are now focused on engagement at the district office level.

Overview of Musim Mas independent smallholder programs

**Smallholders engaged under Musim Mas-IFC Smallholder Program by mill (no.)**

<table>
<thead>
<tr>
<th>Mill</th>
<th>Total 2015</th>
<th>Total 2016</th>
<th>Total 2017</th>
<th>Total 2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>PT SAR</td>
<td>1,259</td>
<td>8,499</td>
<td>8,647</td>
<td>8,452</td>
</tr>
<tr>
<td>PT BANI</td>
<td>1,041</td>
<td>7,202</td>
<td>7,251</td>
<td>7,115</td>
</tr>
<tr>
<td>PT ISB</td>
<td>1,219</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>PT SSR</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>3,210</td>
<td>16,954</td>
<td>16,158</td>
<td>16,567</td>
</tr>
</tbody>
</table>

**Smallholders engaged under Extension Services Program by mill (no.)**

<table>
<thead>
<tr>
<th>Mill</th>
<th>PT Pati Sari</th>
<th>PT BOS</th>
<th>PT GIN</th>
</tr>
</thead>
<tbody>
<tr>
<td>PT SSR</td>
<td>295</td>
<td></td>
<td></td>
</tr>
<tr>
<td>PT SAR</td>
<td>169</td>
<td>504</td>
<td>391</td>
</tr>
<tr>
<td>PT BANI</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>PT ISB</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>464</td>
<td>504</td>
<td>391</td>
</tr>
</tbody>
</table>

**Smallholders not part of Musim Mas supply base: 1,219 (PT SSR), 1,219 (PT SSR)**

**Smallholders part of Musim Mas supply base: 1,041 (PT SSR), 7,202 (PT BANI)**

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**Objective**

Build Indonesia’s largest independent smallholder program for oil palm producers, assisting independent smallholders in North Sumatra and Riau in meeting the same efficient farming standards adopted by large palm oil organizations.

**Smallholders engaged at 4 Musim Mas mills:** PT SSR (North Sumatra), PT SAR, PT BANI, PT ISB (Riau)

**Collaboration with Musim Mas mills:** International Finance Corporation (IFC), local governments, Indonesian banks

**Status as of December 2020, unless otherwise stated:** 32,101 smallholders engaged, of whom at least 14% supply directly to Musim Mas. The remaining 86% are smallholders from areas that have access to and benefit from the program.

2,092 of these smallholders have become RSPO-certified with Musim Mas’ assistance. These smallholders now sell RSPO Credit to companies like Nestle, Unilever, and PepsiCo.

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**Objective**

Create a common platform where palm oil companies can share their expertise and resources to train agricultural officers who can then train independent smallholders within a specific district, regardless of whom they sell to.

**Smallholders engaged at District government level/Bupati Offices in Aceh Tamiang, Aceh Singkil, and Dayun in Siak, Riau.**

**Collaboration with Landscape-level collaborations with mills, local governments, buyers, NGOs and CSOs, growers, consultants, implementation partners, and smallholders.**

**Status as of December 2020, unless otherwise stated:** 3 smallholder hubs established: Aceh Tamiang (Oct 2020), Aceh Singkil (Feb 2021), and Dayun in Siak, Riau.

**A focus on access to finance**

Many smallholders need assistance to access financing. The lack of legal land titles and other factors, such as low income and unfavourable debt repayment history, reduce the probability of smallholders receiving loans. Consequently, they may not be able to replant or replace ageing palms, switch to higher yield seeds, purchase fertilizer, or obtain relevant certifications. The Musim Mas-IFC program helps smallholders access governmental replanting subsidies by advising them on the needed paperwork and finding partnerships with financial institutions or banks. Musim Mas has assisted 50 farmer associations in their replanting process to date. The program also teaches smallholders financial literacy and management techniques, such as keeping logbooks of profits and losses. This financial assistance encourages smallholders to adopt more sustainable methods of replanting and improve their productivity per hectare.

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**From sustainable practices to improving livelihoods**

Our programs respect Indonesia’s ethnic diversity and complexity and promote positive relationships with village chiefs and community members at all times. Consequently, Musim Mas has evolved and adapted our curriculum and approach to engaging smallholders over the years to reflect the issues they are interested in or which they face on the ground. While we began by training smallholders on efficient farming standards and sustainable practices, our programs have expanded to help farmers acquire life skills to improve their way of living. This includes educating smallholders on topics such as personal financial literacy and proper nutrition. These programs are supported by government extension service officers who reside in villages for extended periods and provide long-term coaching beyond initial training.

> For detailed findings of the project, see the Musim Mas-IFC Smallholders Program Report published in March 2021.
A district-level approach: Smallholder Hubs

We have learnt from our years on the ground that smallholders need an enabling environment and the appropriate infrastructure to implement sustainable practices and thrive. Our focus in 2020 has been establishing and running Smallholder Hubs in Aceh and working with other actors in the Aceh Tamiang and Aceh Singkil districts to integrate them with existing government- and private-sector-run multi-stakeholder programs at the district level. Our five-year landscape strategy for Aceh explains why the province is a Musim Mas priority.

This approach allows all the palm oil companies within the region to share their expertise and resources by training independent smallholders, regardless of whom they sell to. Specifically, Musim Mas trains government agricultural officers stationed in villages on our current smallholder program modules, including good farming practices, financial literacy, NDPE training, and soft skills. Field assistants from Musim Mas also support these officers, especially during the early phases of their training and the establishment of these smallholder hubs. In turn, the agricultural officers become qualified to train smallholders in their villages.

In October 2020, the first Smallholder Hub was established in Aceh Tamiang as part of a larger landscape project that aims to reduce deforestation, promote sustainable agricultural production, improve livelihoods, and create a Verified Sourcing Area (VSA) in the province. By February 2021, we had successfully launched a second hub in Aceh Singkil, and a small-scale hub in Dayun, Siak in Riau. The Dayun Smallholder Hub was established as part of our commitment to the wider Riau District and has the same aims as the Siak-Pelalawan project established by the Consortium of Resource Experts (CORE).

The Aceh hub is part of our five-year NDPE roadmap for Aceh. We will continue to explore further partnerships to meet our goal of establishing more Smallholder Hubs across Aceh between now and 2025 as part of our Aceh Strategy.

Benefits of establishing Smallholder Hubs at the district level:

- Eases the resource burden on private companies running isolated programs and having different commitment levels
- Makes it easier to deploy field assistants in remote areas
- Builds local government capacity towards self-sustainability without private sector intervention

As a local government initiative, the program is more credible; smallholders are more likely to be receptive to a neutral party

A program like this at scale encourages the holistic planning of the livelihoods of smallholders and their communities

Progress through partnerships

Government engagement

Effective outreach to all smallholders, regardless of whom they supply to, requires increased government intervention and leadership. For example, the Smallholder Hub in Aceh Tamiang is part of a Verified Sourcing Area and a partnership under the Production-Protection-Inclusion (PPI) Compact. This initiative aims at improving productivity, protecting efforts, and engaging local communities to drive the sustainable production of commodities under the auspices of the government’s Green Growth Plan in Aceh. The Hub sits within a Center of Excellence (Pusat Unggulan Penanaman Lestari (PULI)), a platform set up by the government that manages Aceh Tamiang’s sustainable crops, beyond palm oil, in the VSA. Working alongside the government, producers, and consumer goods companies, the Leuser Conservation Forum (Forum Konservasi Leuser (FAU)) is a civil society organization and instrumental player in implementing the Hub’s projects. This enabling environment bridges supply chains and sourcing areas while addressing the ongoing issues with deforestation and peatland conversion.

> See Government engagement and landscapes initiatives section

Working with the private sector

Other agricultural and consumer goods companies have been instrumental in supporting the Smallholder Hubs.

In Aceh Tamiang, the VSA is being implemented with the support of private companies like Musim Mas and buyers like Unilever and PepsiCo. In Aceh Singkil, we are collaborating with General Mills and the local government to establish a Smallholder Hub. General Mills has pledged to fund the first year of this two-year program that aims to reach 1,000 smallholders. The program leverages General Mills’ experience advancing regenerative agriculture and sustainable sourcing innovations across a growing list of global commodities. Musim Mas will support this work by providing satellite-tracking reports on deforestation and training agricultural officers on the Musim Mas curriculum.

We are also part of the Coalition for Sustainable Livelihoods (CSL), a multi-stakeholder initiative launched in 2018 to advance government programs and policies and also contribute to supply chain sustainability for companies operating in and purchasing products from North Sumatra and Aceh.

A large-scale sustainable palm oil project with the Livelihoods Fund for Family Farming (L3F)

In the third quarter of 2021, Musim Mas will embark on an unprecedented ten-year project in partnership with the Livelihoods Fund for Family Farming (L3F) to help 2,500 palm oil smallholder farms in Sumatra. This initiative will cover the Musim Mas supply shed in districts located within 50 kilometers of our PT Siringo Ringo mill in Labuan Batu and Labuan Batu Utara. It is the first for Musim Mas and possibly the entire palm oil industry. The project aims to build a transparent and deforestation-free supply chain based on locally adapted agroforestry models, regenerative agriculture, and biodiversity enhancement.

The program is spearheaded by leading fast-moving goods companies, long-time Musim Mas partners, and L3F investors, Mars, Incorporated and Danone, and L’Oreal, a leading cosmetics brand. As a leading palm oil grower and buyer, Musim Mas will implement the program locally with SNV, an NGO that works closely with palm oil smallholders. The project will extend Musim Mas’ current smallholder initiatives and leverage our activities on the ground to connect smallholders to Mars’ US supply chain through our PT Siringo-Ringo mill.

The program will introduce regenerative agricultural practices and replanting with certified seedlings to smallholders to improve crop yields and reduce total planted area. It will use non-palm species to restore buffer zones in fragile ecosystems. The program will also explore other approaches to improving farmer resilience and autonomy, including diversifying crops through intercropping and agroforestry, improving soil fertility and regenerating soil health, developing integrated and biological pest control, and enhancing biodiversity. We hope to scale our learnings and experience after the program ends.

The project will help regenerate 8,000 hectares of palm farms in degraded landscapes while restoring an additional 3,500 hectares of local biodiversity over ten years.

> Learn more about the L3F project
> Learn more about the coalition of actors

New digital finance learning platform for smallholders

In July 2021, we announced a new digital finance and financial learning platform called AgriON — a scalable and bank-agnostic digital payment and financing solution that supports traceability and sustainability across the agricultural supply chain. It is a joint effort between Musim Mas Group, MUGF Bank, PT. Bank Danamon Indonesia Tbk (Danamon), and JAPPS.

The AgriON platform complements and strengthens Musim Mas’ existing financial literacy classes with a comprehensive series of workshops and introduces smallholders to products aligned with their financial goals, including customized savings plans. The platform will soon be made available to independent smallholders enrolled in our smallholder program.
COMMUNITY RIGHTS AND LIVELIHOODS

Musim Mas uses every means at its disposal to support rural communities, including, but not limited to, providing jobs, basic amenities, medical services, and education. Through long-term partnerships with communities and civil society organizations, we work to address critical issues impacting communities in areas where we operate.

Upholding land and community rights

We respect and uphold the human rights of all community members and obtain Free, Prior and Informed Consent (FPIC) before any development or expansion of our operations. Compensation for lost benefits or the relinquishing of rights is negotiated voluntarily, as agreed upon by the affected communities. We carry out participatory mapping with local communities and use the results to support our management, monitoring, and land use plans. We have dedicated personnel who continuously engage with stakeholders from neighbouring communities at each of our locations to minimize risk of disagreement or conflict. We also integrate our conservation and land use plans into our existing community programs.

The Anwar Karim Foundation

Musim Mas operates a long-standing outreach initiative through The Anwar Karim Foundation, or Yayasan Anwar Karim (YAK), which runs programs that address needs like economic development, community facilities, education, and infrastructure. Over the years, we have increased our investment in the livelihoods of our communities. In 2020, our CSR contributions through the Foundation amounted to IDR 22 billion, of which 57% was allocated to our YAK schools.
Improving rural education

Since 2002, we have been supporting children’s education across Indonesia through the Anwar Karim Foundation. Musim Mas has built and funded schools that provide an education to children of employees and children from surrounding communities across our operations. The curriculum taught in our schools is based on a syllabus approved by the Ministry of Education and Culture (Kementerian Pendidikan dan Kebudayaan). Our schools have received an ‘A’ grade from the education ministry. This honour is typically awarded to schools that maintain high standards in teaching, curriculum, school administration and management, and educational facilities and infrastructure. We provide free transportation to schools in neighbouring communities for all children who do not have access to one of our local schools.

We annually conduct surveys of children attending schools across our plantations and have ascertained that 14,507 children of mill and estate workers under the age of 18 live at our plantations. Of the total school-aged children, 98.6% attend either one of our Yayasan Anwar Karim schools or other schools in surrounding areas. We encourage all parents to send their children to school and address concerns they may have about not doing so.

All pre-school children have access to one of our 49 childcare centers. Musim Mas schools create employment opportunities for teachers from local communities, particularly women. Our teachers are paid well above the provincial average, and we offer financial incentives to those who receive positive evaluations.

Maintaining Access to Education during COVID-19

The pandemic has impacted children’s education and their social and physical development. To maintain access to education, our Anwar Karim schools have been providing online learning to children across our operations since March 2020, in accordance with the decision of the East Kotawaringin Regency Education Office. During this period, teachers have continued to work on school premises to produce educational videos, assess students’ assignments, and conduct other learning activities. While present in schools, teachers are required to follow strict SOPs and COVID-19 guidelines. Musim Mas facilitates the online learning process by providing internet data packages and online training videos to teachers.

Despite being given access to infrastructure for online learning, teachers are finding it difficult to monitor the progress of students who are not physically present in classrooms. To overcome this barrier, schools have engaged field assistants who provide guidance and support to help parents and guardians motivate their children as they continue to learn from home. Apart from preparing and delivering online lessons, teachers also contribute to community-wide COVID-19 efforts by sewing masks that are distributed to students through the government-funded school operational assistance platform, Bantuan Operasional Sekolah.

Improving infrastructure in remote communities and worker compounds

To ensure we are meeting communities’ unique needs, we maintain an open dialogue with local representatives, including village heads. Every year, we invite villages bordering our operations to submit proposals on how to best use our infrastructure development budget. Over the years, these infrastructure development initiatives have improved communities’ access to essential services.

Musim Mas Social Impact Report

Anti-Corruption and Ethics

We are committed to conducting business fairly and ethically and prohibit all forms of corruption and bribery. These commitments are informed by our Code of Business Conduct and an internal Anti-corruption Policy that is communicated to Musim Mas employees as is relevant. Our Supplier Code of Business Conduct imposes similar obligations upon all external parties who supply Musim Mas.
We are committed to maintaining the ecological integrity of our plantations and surrounding areas and mitigating or minimizing the adverse impacts of our operations on the environment and neighbouring communities. Musim Mas regularly assesses the impacts of our operations on climate and ecosystems using widely recognized tools like the RSPO PalmGHG Calculator, GHG Protocol Life Cycle Assessments, the Water Footprint Network calculators and online assessment tool, and the annual CDP Forests, Climate Change and Water questionnaires.

**PILLAR 2: DELIVER POSITIVE ENVIRONMENTAL IMPACTS**

<table>
<thead>
<tr>
<th>KEY HIGHLIGHTS</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>28,210 ha set aside for conservation ~ 14% of total titled land (⅓ the size of Singapore)</td>
<td>HCV/HCS assessments conducted for 100% of Musim Mas plantations</td>
</tr>
<tr>
<td>144 fire trainings conducted in 2020</td>
<td>75 villages under FFVP, covering 468,569 hectares</td>
</tr>
<tr>
<td>100% zero-waste mills</td>
<td>32 villages rewarded for remaining fire-free</td>
</tr>
<tr>
<td>Reduction of 47% in GHG emission intensity against 2006 baseline (RSPO-certified mills)</td>
<td>544,220 MT CO₂e in overall emissions avoided from 15 methane capture facilities</td>
</tr>
<tr>
<td>544,220 MT CO₂e in overall emissions avoided from 15 methane capture facilities</td>
<td>31,987,614 kWh of electricity generated from methane exported to national grid</td>
</tr>
<tr>
<td>Achieved mill water usage intensity of 1.17 m³/MT FFB(^\text{11}), the lowest since 2016</td>
<td>6 out of 10 pesticides phased out</td>
</tr>
</tbody>
</table>

Note: Picture was taken prior to the COVID-19 pandemic.

\(^\text{11}\) The water usage intensity refers to RSPO-certified mills

\(^*\) EY has performed limited assurance procedures on these figures.
CONSERVATION AND RESTORATION

Musim Mas adheres to relevant RSPO requirements for new developments and the expansion of plantation areas. We are committed to zero conversion of any natural ecosystems within our operations, particularly high conservation value (HCV) areas, peatlands, and high carbon stock (HCS) forests. We also expect suppliers to refrain from converting such ecosystems.

We manage and protect all identified conservation areas using dedicated conservation and management monitoring plans. Our commitment to restoration is as of September 2020, when the updated Policy was launched. This includes restoring and regenerating any areas under our management or control affected by fires or encroachment in compliance with RSPO and POIG cut-off dates. We also adhere to best practices aligned with RSPO guidelines and legal requirements to manage peatlands and fragile soils and seek out expert advice as needed. A key part of our approach is involving surrounding communities in every stage of the development and execution of our conservation management plans. In addition, our conservation teams regularly conduct biodiversity surveys, ground patrols, and satellite monitoring for encroachment to prevent illegal development and hunting.

As of December 2020, we manage 28,210 hectares of conservation area. Since 2017, this area has increased by 34% because of areas identified for conservation through HCV and HCSA assessments.

MONITORING AND MANAGING FIRES

Musim Mas strictly prohibits the use of fire within our operations and those of our suppliers. In addition to impacting people’s health, fires lead to forest loss, release large quantities of carbon dioxide into the atmosphere, and threaten biodiversity in Indonesia’s most fragile ecosystems, adversely affecting the habitat of some of the country’s most iconic species.

We monitor our concessions and surrounding areas for hotspots using satellite surveillance. When we detect a hotspot, we dispatch a geographic information system (GIS) team on the ground to confirm a fire. We train and equip firefighting teams at all our plantations within these concessions to take action at the first sign of an outbreak and report to headquarters immediately. Our firefighting crews also assist district and provincial governments in combating blazes. Musim Mas engages and supports local communities through our Fire Free Village Program (FFVP) – or Masyarakat Bebas Api (MBA). We educate communities on the risks of fires and adopting practices to transition away from traditional slash-and-burn land clearing methods. Under this initiative, we raise awareness, provide agricultural equipment, and incentivize communities that remain fire-free with infrastructure improvements and services.

The forest fires of 2020 proved to be far less severe than the blazes of August and September 2019. In 2020, our monitoring systems identified 151 hotspots within our concessions during forest fire season. Only 11 of these turned out to be fires, amounting to 23 hectares of unplanted area and representing a significant reduction over the area affected in 2019 (49 hectares). All of these fires broke out at our Kalimantan operations. Beyond our concessions, we detected 399 hotspots in areas surrounding our estates, 73 of which turned out to be fires, affecting 202 hectares. The number of fires in areas surrounding our estates in 2020 amounted to only 7% of 2019 levels. Despite COVID-19 restrictions, we conducted 144 fire trainings in 75 villages covered by the FFVP and rewarded 32 villages for remaining fire-free.

We continue to engage our suppliers on our No Burn policy and address the illegal use of fire through our grievance mechanism. We also educate smallholders on our NDPE requirements and teach them alternatives to setting fires to manage their crops.

A focus on a deforestation-free supply chain through traceability

We strictly adhere to our No Deforestation commitment and there has been zero non-compliant land clearing across all our operations since our RSPO and POIG cut-off dates. We also trace all FFB we source to the place of production (to the plantation or smallholder farm), thus ensuring that our supply chains are free of deforestation.

See the supply chain section for our approach and progress.

Note: Fire-free village monitoring began in 2016, so data is unavailable for that year.
CARBON FOOTPRINT AND ENERGY
GRI 303-1, GRI 303-2

Musim Mas takes the impact of climate change seriously and is strongly committed to minimizing greenhouse gas (GHG) emissions within our operations. Since 2006, we have continually reduced emissions, primarily through no new planting on peat and in conservation areas, and by employing good water management practices on existing planted peat, maintaining soil health and structure, and operating zero-discharge mills. We are also well on track to installing methane capture facilities at all our mills and are focusing on improving our yields while reducing reliance on emission sources such as fertilizers. We use the GHG Protocol methodology to track the GHG emissions at all our operations and the latest RSPO PalmGHG calculator to track GHG emissions at our RSPO-certified mills.

Our primary emission sources derive from peat and land-use change. In 2020, our overall net GHG emissions were 2,595,344 tonnes of carbon dioxide equivalent (MT CO₂e), a 4.7% increase from 2019. Our GHG emission intensity was 3.17 MT CO₂e per tonne of crude palm oil (MT CPO), a 13.2% increase from 2019 figures. These increases are due to a combination of reasons. We commissioned a new mill, PT Globalindo Alam Perkasa, at the end of 2019, resulting in higher methane emissions from palm oil mill effluent (POME), as treatment systems require some time to achieve optimum operating conditions. We also increased our replanting program in 2019, which lowered crop availability and quality of surface water and groundwater for our business and surrounding communities. We draw surface water and groundwater at our plantations and mills for industrial uses, like steam generation, pesticide-mixing, seedling irrigation, and for domestic uses, such as cleaning and cooking.

We have 15 methane capture facilities across our operations to harness methane generated from the treatment of POME, which in turn prevents emissions from being released into the atmosphere. In 2020, we avoided the release of 544,220 MT CO₂e using these methane captures. We plan to build a 16th methane capture facility by the end of 2021 and another facility at our most recently commissioned mill by 2022.

Scope 1 & Scope 2 emissions 2020 (MT CO₂e) – All operations

<table>
<thead>
<tr>
<th></th>
<th>Indonesia</th>
<th>Oil palm plantations</th>
<th>Palm oil mills</th>
</tr>
</thead>
<tbody>
<tr>
<td>Scope 1</td>
<td>1,135,462</td>
<td>368,038</td>
<td>54,476</td>
</tr>
<tr>
<td>Scope 2</td>
<td>272,249</td>
<td>0</td>
<td>105</td>
</tr>
</tbody>
</table>

Note: See Sustainability performance data: 2016–2020 for Group-level data.

Emissions avoided due to methane captures 2017–2020

<table>
<thead>
<tr>
<th></th>
<th>Operational methane capture facilities (no.)</th>
<th>Emissions avoided (MT CO₂e)</th>
</tr>
</thead>
<tbody>
<tr>
<td>2017</td>
<td>44,352</td>
<td>11</td>
</tr>
<tr>
<td>2018</td>
<td>59,670</td>
<td>13</td>
</tr>
<tr>
<td>2019</td>
<td>113,950</td>
<td>20</td>
</tr>
<tr>
<td>2020</td>
<td>144,220</td>
<td>20</td>
</tr>
</tbody>
</table>

Note: We do not include offsets from conservation area.

WATER MANAGEMENT
GRI 303-1, GRI 303-2

Recognizing that water is a finite global resource, Musim Mas has adopted comprehensive measures to maintain the availability and quality of surface water and groundwater for our business and surrounding communities. We draw surface water and groundwater at our plantations and mills for industrial uses, like steam generation, pesticide-mixing, seedling irrigation, and for domestic uses, such as cleaning and cooking.

Over the years, we have improved the efficiency of water usage at our mills. In 2020, we achieved a water usage intensity of 1.17 cubic metres per tonne of fresh fruit bunches processed (m³/MT FFB), our lowest since 2016. We have therefore reached our 2021 target of 1.2 m³/MT FFB ahead of schedule and will continue to maintain water usage intensity to below 1.2 m³/MT FFB year-on-year going forward.

Mill water usage intensity 2016–2020 (m³/MT FFB)

Note: In this report, we make clear that mill water usage intensity data is calculated at our RSPO-certified mills only.

13 All GHG data in this section reflects data from the previous year, due to auditing cycles.
14 The water usage intensity refers to RSPO-certified mills.
# EY has performed limited assurance procedures on these figures.
Musim Mas is one of the few palm oil companies that employ the Water Footprint Methodology to calculate our annual water footprint. This approach measures the amount of rainfall our plantations receive and our total water consumption to calculate our water balance. We have maintained a positive water balance since 2016.

We continue to gather year-on-year data to build and understand our baseline. Once we collect sufficient data, we will assess whether our water use is environmentally sustainable, resource-efficient and equitably allocated, and draft a water footprint strategy in response to these findings.

We treat all POME before we discharge it. Biological oxygen demand (BOD) levels and chemical oxygen demand (COD) levels are strictly managed and kept below regulatory thresholds to avoid any impact on groundwater and nearby water sources. The BOD and COD data can be found on our website. EY has performed limited assurance procedures on FY2020’s figures. We also monitor phosphorus and nitrogen levels in watercourses at inlet and outlet points situated upstream and downstream of where rivers cross our concessions.

### CHEMICALS AND PESTICIDES

We are striving to reduce our reliance on chemical fertilizers and pesticides by optimizing their use and replacing them with organic substitutes where possible, which includes implementing an integrated pest management (IPM) strategy through research and development (R&D). In 2018, we issued a pesticide phase-out plan for ten pesticides after an independent review of the pesticides used at one of our Riau plantations against POIG requirements. We have successfully phased out six of the ten pesticides, including Cypermethrin and Mancozeb, as of December 2020. We are working on phasing out Chlorpyrifos, Coumatetralyl, and Warfarin by 2021 and continue to dialogue with POIG on our progress.

Musim Mas is collaborating on a POIG working document that will showcase grower members’ innovations on weed management and other IPM methodologies.

We track inorganic fertilizer use at our operations. In 2020, this amounted to 2.08 and 1.64 tonnes per mature hectare (MT/ha) for Kalimantan and Sumatra, respectively. We also track and monitor toxicity levels of the pesticides used at our estates. We strive to maintain our current levels at 400-600 toxicity units per hectare, closely aligned with palm oil industry best practices.

Here is a table showing the progress of the pesticide phase-out plan:

<table>
<thead>
<tr>
<th>Active ingredient</th>
<th>Type</th>
<th>Toxicity (rat)/mg/kg LD50</th>
<th>Expected phase-out date</th>
<th>Progress/remarks</th>
</tr>
</thead>
<tbody>
<tr>
<td>Brodifacoum</td>
<td>Rodenticide</td>
<td>0.4</td>
<td>Dec 2018</td>
<td>Achieved</td>
</tr>
<tr>
<td>Permethrin</td>
<td>Insecticide</td>
<td>430-4,000</td>
<td>Dec 2018</td>
<td>Achieved</td>
</tr>
<tr>
<td>Benomyl</td>
<td>Fungicide</td>
<td>&gt;5,000</td>
<td>Dec 2019</td>
<td>Achieved</td>
</tr>
<tr>
<td>Glufosinate-ammonium</td>
<td>Herbicide</td>
<td>2,000</td>
<td>Dec 2019</td>
<td>Achieved</td>
</tr>
<tr>
<td>Cypermethrin</td>
<td>Insecticide</td>
<td>240-4,150</td>
<td>Dec 2020</td>
<td>Achieved</td>
</tr>
<tr>
<td>Mancozeb</td>
<td>Fungicide</td>
<td>&gt;5,000</td>
<td>Dec 2020</td>
<td>Achieved</td>
</tr>
<tr>
<td>Chlorpyrifos</td>
<td>Insecticide</td>
<td>135-163</td>
<td>Dec 2021</td>
<td>Conducting trials for alternatives</td>
</tr>
<tr>
<td>Coumatetralyl</td>
<td>Rodenticide</td>
<td>16.5</td>
<td>Dec 2021</td>
<td>Awaiting government approval for use of alternatives</td>
</tr>
<tr>
<td>Warfarin</td>
<td>Rodenticide</td>
<td>186</td>
<td>Dec 2021</td>
<td>Awaiting government approval for the use of alternatives</td>
</tr>
<tr>
<td>Carbosulfan</td>
<td>Insecticide</td>
<td>250</td>
<td>For emergency use only</td>
<td>Currently no alternative. Musim Mas to seek POIG OC approval for emergency use.</td>
</tr>
</tbody>
</table>

Note: Blue water is fresh surface water or groundwater, green water is rainwater, and grey water is the amount of water used to dilute pollutants. Source: Water Footprint Network. Data is derived from operational parameters including planted area, and concentrations of fertilizers, herbicides and pesticides, in addition to measured water consumption.

**Maintaining water quality**

We treat all POME before we discharge it. Biological oxygen demand (BOD) levels and chemical oxygen demand (COD) levels are strictly managed and kept below regulatory thresholds to avoid any impact on groundwater and nearby water sources. The BOD and COD data can be found on our website. EY has performed limited assurance procedures on FY2020’s figures. We also monitor phosphorus and nitrogen levels in watercourses at inlet and outlet points situated upstream and downstream of where rivers cross our concessions.

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15. See our website on how Musim Mas manages palm oil refinery effluent (PORE) at our refineries.
PILLAR 3: BUILD RELATIONSHIPS WITH SUPPLIERS, CUSTOMERS AND STAKEHOLDERS

KEY HIGHLIGHTS: NOTABLE PARTNERSHIPS 2020-2021

CONTINUED PARTNERSHIPS

Smallholder Hubs in Aceh (Aceh Tamiang and Aceh Singkil) and Siak, Riau (Dayun) through government and peer partnerships (using platforms such as VSA, the PPI Compact, and partnerships with Proforest)

Musim Mas-IFC Smallholder Program with IFC

NDPE implementation, traceability to plantation and smallholder pilots with CORE

Satellite monitoring with Earthqualizer

Radar-based forest monitoring system, Radar Alerts for Detecting Deforestation (RADD)

Fire Free Village Program (FFVP) with local communities

NDPE IRF with the POCG

Palm oil multi-stakeholder initiatives, such as RSPO, POIG, HCSA and POCG, including working groups

Relaunching the Decent Rural Living Initiative (DRLI)

Coalition for Sustainable Livelihoods (CSL)

COVID-19 support for communities with local governments

Assessing impact of social programs at our Sorek plantation, Pelalawan with Corporate Citizenship

NEW PARTNERSHIPS

AgriON platform launch in partnership with MUFG Bank, PT Bank Danamon Indonesia Tbk (Danamon), and iAPPS

Pilot project for HCSA’s Social Requirement 13 with Forest Peoples Programme and independent consultant, Helen Newing

Ten-year project to help smallholder farmers in Sumatra with the Livelihoods Fund for Family Farming (L3F)

Labour assessment of our operations to develop and test supply chain tools with Verite

Improving biodiversity monitoring methodology with SEARRP

Assessing Musim Mas’ systems and processes addressing human rights for own operations and supply chain with Proforest

Baseline land-use analysis of planted palm oil area around the Rawa Singkil Wildlife Reserve in Aceh Singkil with Satelligence

KEY HIGHLIGHTS: 2020 RECOGNITIONS

Received PROPER Green Awards in 8 categories for palm oil companies

ZSL SPOTT: 85.7% Score; Ranked 6th out of 96 palm oil companies in 2020 assessment

Forest500: 57% Score; Ranked 66th out of 84 palm oil companies

Green Tigers: Score of 79; Ranked 3rd out of 23 palm oil companies

EcoVadis: Awarded Bronze Medal

CDP: Forests 2020 (B) Climate Change 2020 (B-) Water Security 2020 (B-)

EY has performed limited assurance to ensure that climate risk assessments were performed and are publicly available
Musim Mas is an important agribusiness sector stakeholder and often provides context and information supporting the SIIA’s sustainability and palm oil sector research. This includes data that establishes a context for tracking agribusiness sustainability efforts for reports such as the SIIA’s annual Hazel Outlook. One of Musim Mas’ strengths is the Group’s active engagement and ongoing communication with its stakeholders through formal industry platforms and informal updates.

The SIIA regularly engages Musim Mas and other agribusiness and sustainability stakeholders because ensuring sustainable practices in the region is a responsibility shared by the entire industry. We highly recommend that Musim Mas leverage its partnerships and engagements to understand the supply chain down to smallholders and achieve 100% traceability to plantation. Smallholders comprise 40% of global palm oil supply and have a tremendous impact on sustainability issues in the sector. Therefore, it is essential that large companies, like Musim Mas, continuously engage with the smaller players in their supply chains, including mid-sized companies as well as independent and plasma smallholders, in addressing haze-related issues.

About: The SIIA is Singapore’s oldest non-profit independent think tank. Musim Mas partners with the SIIA and regularly engages in the Institute’s industry-related initiatives, including dialogues and workshops. Musim Mas has also provided grants for a number of SIIA projects, including a 2018 working paper exploring green financing for independent smallholders. As the SIIA’s Deputy Director of Sustainability, Mei Gan oversees the Institute’s sustainability program focusing on environmental and social issues impacting the ASEAN region.

**THE MUSIM MAS SUPPLY CHAIN**

**Overview**

Our refineries source from 593 third-party suppliers. In terms of volumes, 84% of our total crude palm oil (CPO) comes directly from third-party supplying mills and 1% indirectly from intermediary refiners and traders. Of this total, 53% originates directly from these third-party suppliers’ plantations, and 32% comes from smallholders that sell to them. The remainder is sourced from 18 Musim Mas-owned mills (10%) and scheme and independent smallholders who directly supply to us (5%).

The bulk of this supply originates in five Indonesian provinces, where we actively maintain supplier engagement and landscape initiatives.

**STAKEHOLDER COLLABORATION**

**GRI 102-9, GRI 204-1, GRI 304-1, GRI 306-1–2, GRI 424-1–2**

Collaborating with stakeholders is a Musim Mas priority. We believe it is the only way the industry can effect meaningful change and tackle pertinent issues such as deforestation and labour concerns within and beyond our supply chains. Consequently, we participate in bilateral and multi-stakeholder partnerships that are industry-, landscape-, and issue-focused.

**COMMENTARY FROM ROGER CHARLES, EXECUTIVE DIRECTOR, ENVIRONMENTAL AND SOCIAL RISK MANAGEMENT | STANDARD CHARTERED BANK (SCB), SINGAPORE**

Standard Chartered believes that palm oil can be truly sustainable. However, many investment opportunities continue to remain inhibited due to a perceived negative image of the industry’s sustainability credentials. Therefore, it is imperative that stakeholders across the value chain, including financial institutions, certification bodies, second-party opinion providers, and palm oil companies like Musim Mas, rise to the occasion by demonstrating and disclosing how palm oil can be produced sustainably.

Whilst the big palm oil players have implemented NDPE policies governing supply chains, banks understand the real-world challenges of managing these supply chains. We therefore seek transparency and proof of concrete measures addressing illegal deforestation, human rights abuses, negative impacts of land-use change on biodiversity and community ecosystem services, and other issues in the supply chains of organizations like Musim Mas. We commend Musim Mas’ transparent grievance mechanism that keeps all stakeholders informed. However, there is room for continual improvement, and we recommend that Musim Mas implement key performance indicators (KPIs) that are more proactive than the reactive grievance mechanism. Today, we need to see disclosures that demonstrate credible action on RSPO certification, show progress on implementing NDPE policies within supply chains, and bringing some form of verification (such as certification) to suppliers.

About: Roger heads SCB’s Environmental and Social Risk Management team, which reviews client transactions for alignment with the bank’s sustainability policies and position statement and partners with Musim Mas within the context of the bank’s palm oil portfolio. Musim Mas and SCB sit on the RSPO Board and have a longstanding business relationship that pre-dates Roger’s six years at the bank.

**KEY HIGHLIGHTS: SUPPLY CHAIN**

- **Supplier engagement:** 97% submitted NDPE commitments
- **60% completed SAT**
- **100% traceability to mill**
- **83% traceability to plantation for supply chain,** up from 60% in 2019

**Maintaining transparency**

We maintain an open dialogue with our stakeholders, welcome constructive feedback to improve our operations, and strive to be transparent by keeping stakeholders informed on Group-wide matters. Musim Mas participates in several benchmarking and public assessment programs to evaluate our sustainability commitments and measure our progress.

Musim Mas purchased CPO and PK from 593 supplier mills belonging to 279 supplier groups. Published and verified NDPE IRF profile 78% of volumes sourced are being monitored for fire and hotspots.

Conducted 100% remote monitoring of our suppliers’ concessions for deforestation, peat development, and fires. 5.2 million hectares of suppliers’ concessions being monitored for fire and hotspots.

Began developing new tools to assess human and labour rights in supply chains in 2021.

Launched five-year Aceh Landscape Strategy in September 2020.

2021 NDP Risk Management Framework published.

**Supplier mills** 84%

**Musim Mas mills** 15%

**Third-party smallholders** 32%

**Third-party plantations** 53%*

**Other countries** 1.0%

**Own plantations** 10%

**Intermediate traders/refinery** 1%

**CPO breakdown by FFB origin 2020 (%)**

**CPO supplying by source 2020 (%)**

**CPO supply base by country 2020 (%)**

* This represents our third-party supplying mill’s FFB sourced from own plantations and third-party plantations.
Suppliers’ progress on NDPE commitments

Engaging with suppliers to adopt the standards comprising Musim Mas’ NDPE commitments is at the forefront of our efforts. Because their progress will determine the success of our entire supply chain, we engage with all suppliers on our policy obligations and require them to:

- Attend our NDPE workshops
- Submit NDPE commitments
- Complete the Musim Mas SAT

Third-party mills that supply palm oil products to our refineries must adhere to individual action plans to meet these commitments. Our engagement plan for suppliers can be found on our website.

As of December 2020, 97% of our supplying mills have signed and delivered their NDPE commitments to Musim Mas, representing almost 99.5% of the total volumes we sourced in 2020. Of this volume, 98.25% originates from direct suppliers, while less than 1% originates from indirect suppliers.

By 2025, 100% of our suppliers will have been engaged on NDPE requirements through the three approaches (workshops, commitments and SATs).

NDPE Roadmap challenges and updates

We developed our initial NDPE Roadmap in 2019 in response to stakeholder needs at the time. The Roadmap clarified our definitions and outlined our distinct approaches to primary and secondary suppliers (based on the percentage of volume). It also committed Musim Mas to reporting on suppliers at the group level. We initially focused on the level of influence we had on suppliers according to our commercial relations and the percentage of volume. It also committed Musim Mas to reporting on suppliers at the group level. We

However, as we progressed, we realized that, for practical reasons, we must report on and monitor the situation at the mill level to ensure that suppliers adhere to our NDPE commitments. We have also adopted mill-level reporting in line with the industry-led POCG NDPE IRF. Additionally, the palm oil industry has published the Universal Mill List, a global database of palm oil mills that aims at improving transparency at the mill level. Despite these advances, we recognize that engaging suppliers at the group level is essential to our sustainability efforts.

In 2021, we will be updating our NDPE Roadmap to reflect lessons learnt on supplier categorization, mill-level engagement, and plans to bring suppliers into compliance with our NDPE commitments. The revision will also incorporate the latest developments from our revised Sustainability Policy, our new Aceh Strategy, and our 2021 NDP Risk Management Framework. See our website for updates.

Achieving traceability to plantation

To fully address deforestation and peat development risks, we need detailed knowledge of the supply sheds of our independent mills and third-party suppliers. Therefore, we have focused our efforts on achieving traceability to plantation (TTP) or place of production as part of our NDPE Roadmap and have arrived at full visibility across our plantations. In 2020, we achieved 100% TTP to our supply base of independent smallholders supplying our own mills and 80% TTP to third-party supplier mills. This means our overall traceability to plantation is 83%, up from 60% in 2019. We are on track to reach 100% by 2025.

Assessing and managing NDP risk in the supply chain

We use traceability data supplied by mills to overlay supply sheds with maps of conservation areas, peat and forest cover. Based on the extent of overlap, we classify mills as high, medium and low risk. High-risk mills are subject to detailed mapping and/or ground truthing to eventually eliminate any palm oil fruit linked to deforestation or peat.

In 2020, we conducted a preliminary assessment of the 359 mills that had completed 100% traceability to plantation (roughly 59% of our full supply base of mills, including our own mills). Of the total mills that underwent this assessment, 40% were classified as low-risk, 37% as medium-risk, while the remaining 23% were designated high-risk mills.

We attempt to limit NDPE risks at mill level through written NDPE commitments from suppliers and the Musim Mas SAT. Musim Mas conducts supplier NDPE workshops at our own and third-party supplier mills to familiarize suppliers with potential deforestation and peat risks in their supply sheds. We also have internal verification teams carry out ground checks on traceability information and supply shed data at mills involved in grievances. By establishing Smallholder Hubs at the jurisdictional level, we are also equipping provincial and district extension officers with training skills and materials for outreach to independent smallholders, including those outside our current sourcing areas. An NDPE training module and a dedicated NDPE handbook have been developed for this purpose.

We view high-risk mills in the Aceh province as our top priority. For this reason, we launched our Aceh Strategy, which spells out our approach and details the other pilot projects we have lined up to corroborate the traceability information we have collected. We will soon launch strategies for other landscapes within our supply base with ‘risky’ mills. We will also continue to use external tools, such as concession monitoring by Earthalizer and the Radar for Detecting Deforestation (RADIS) system to support our risk monitoring.

NDP Risk Management Framework

While our NDPE Roadmap outlines how we will engage our operations and suppliers on NDPE commitments by 2025, we recognize the need for a better-defined procedure to quantify and mitigate NDPE risks at our independent mills and those of our third-party suppliers. Our NDP Risk Management Framework was released in September 2021 and clearly outlines our approaches to risk identification, assessment, mitigation and monitoring. We will pilot these approaches at our Aceh sourcing area before a full launch and roll out to all our suppliers at the end of 2021. From 2022 onwards, we will use the new Framework as the foundation of all NDP risk reporting across our entire supply base, including our annual sustainability reports.

» NDP Risk Management Framework

17 The Universal Mill List is a publicly available list of mills accessible across a number of platforms including Global Forests Watch (GFW), GFW Pro, RSPO PalmTrace and Sterling.

18 Independent mills are mills under Musim Mas’ control that source from independent smallholders instead of Musim Mas plantations.

19 Unless otherwise stated, all traceability data refers to volume of CPO. Plantation refers to the place of production, be it a large industrial plantation with concessions, a large farm without a mill, or a smallholder farm.

20 Data may be subject to change as we enhance and refine our methodology.

* EY has performed limited assurance procedures on these figures and information.
Certified suppliers

As of December 2020, we have identified our suppliers who are RSPO, ISPO or International Sustainability and Carbon Certification (ISCC) certified (including those with multiple certifications). In 2021, we will use the guidelines outlined in our NDP Risk Framework to better identify suppliers respective risk levels based on these certifications.

Reporting on NDPE progress using the Implementation Reporting Framework (IRF)

Since 2019, we have evaluated the progress of each of our supplying mills against NDPE commitments via the industry-led NDPE IRF. This tool systematically assesses how supplying mills deliver on NDPE commitments. It also clarifies how far they have progressed towards full compliance. The framework currently covers No Deforestation and No Peat criteria, while the No Exploitation component is under development.

In July 2021, Control Union independently verified our NDPE IRF reporting for all Musim Mas refineries in Indonesia. This exercise followed a partial verification completed in 2020 after a customer’s request and covered six refinery profiles and 153 mills. After years of self-reporting, our 2021 verification process represents a natural evolution and significant next step towards the development of a robust independent verification process governing our NDPE commitments, paving the way for trustable NDPE disclosure across the entire palm oil value chain.

Supplier deforestation progress using NDPE IRF

Musim Mas sees the NDPE IRF platform as a way for the industry to monitor progress collectively and to focus our actions according to how we categorize suppliers within the Framework. Suppliers that fall into the ‘commitments’, ‘progressing’, and ‘delivery’ categories are on their way to meeting industry-wide NDPE commitments either because they are RSPO IP or MB certified or because we have achieved traceability to plantation and are able to monitor their concessions using satellite surveillance. As an industry, we must endeavor to use the Framework to identify and address the challenges faced by suppliers categorized as ‘aware’ or ‘known’ and avoid using the assessment to cherry-pick or ‘green-pick’ suppliers from the first two or three categories. Our approach is to work collaboratively to support these suppliers through our supplier engagement programs, landscape initiatives and Smallholder Hubs. We actively participate in the Production and Protection Beyond Concessions Working Group of the POCG to address some of these issues and to realize the collective ambition of a sustained, inclusive transformation of our industry.

Deforestation monitoring

As we progress on our suppliers’ implementation of NDPE commitments, we proactively monitor our supply chains to detect and confirm deforestation, development on peat, and fires. Our Geographic Information System (GIS) team uses a combination of internal and external methods and platforms to monitor landscapes across Indonesia and Malaysia. Confirmed cases of NDPE violations by existing suppliers will trigger our grievance mechanism and, depending on their severity, may also trigger our Controlled Purchase Protocol (CPP). We support alert systems and field-checking initiatives that collect landscape-level spatial development information that can guide future expansion, and help steer development into legal areas. We augment this work with our outreach programs and landscape initiatives.

In 2020, our GIS team carried out remote monitoring of 100% of our suppliers’ concessions for deforestation, peat development, and fires.
**COMMENTARY FROM STEFANO SEVERI, RESPONSIBLE SOURCING TEAM | FERRERO TRADING LUX S.A.**

Ferrero has sourced sustainable palm oil that is 100% segregated. RSPO-certified and traceable back to plantation since 2015. For a time, we stopped sourcing from Indonesia because no palm oil suppliers met our strict sustainability and quality criteria. Musim Mas was a crucial partner on reversing this decision.

Musim Mas excels at managing sustainability issues at its mills and plantations and across its entire supply chain, sharing best practices with third-party suppliers, including smallholders. Musim Mas also consistently rates amongst our top palm oil suppliers with respect to worker health and safety at the plantation and mill levels.

Musim Mas’ integrated supply chain model is a precondition for doing business with Ferrero. Adherence to this model maximizes food quality and safety and allows greater control over sustainability. The resulting product is unmatched by the bulk Indonesian producers, so Musim Mas is the main supplier of the palm oil we source from Indonesia.

Ferrero is looking forward to Musim Mas’ upcoming projects, including landscape development in Indonesia. We hope that Musim Mas continues to partner with industry players, governments, and NGOs to implement progressive policies and programs that promote sustainability and push the boundaries of ethically sourced palm oil.

About: Stefano Severi is Ferrero’s Raw Material (formerly cocoa and hazelnuts) Responsible Sourcing Senior Manager. Ferrero mainly sources its Indonesian palm oil from Musim Mas and updated its Palm Oil Charter in June 2021 to “go beyond the baseline for responsible palm oil sourcing”.

**GRIEVANCES**

**RSPO cases against Musim Mas**

From 2020 to March 2021, three complaints were raised against Musim Mas through the RSPO, one of which has since been dismissed. One of these cases was raised in January 2021, alleging that one of our subsidiaries operates without a valid land use permit (Nak Guna Usaha or HGU). The case has been adjourned pending the outcome of ongoing legal proceedings.

Another case was raised against two of our subsidiary mills in North Sumatra alleging breaches to labour rights. However, after a special audit report conducted by a certification body, we were deemed to operate in compliance with the RSPO Principles and Criteria 2018. As per the Complaints Panel’s Decision Letter, the case was dismissed in July 2021, pending the expiry of the 60 day appeal period.

The remaining case, involving a series of potential environmental breaches, was raised by an anonymous complainant against our PT Musim Mas operations in Riau. Musim Mas provided a response to the RSPO documenting the complaint management process. Riau is an area developed more than 20 years ago and has long been certified as RSPO IP. A special audit was commissioned to confirm the accuracy of these allegations and we are awaiting the RSPO decision at the time of this report’s publication.

**Supplier grievances**

In 2020, 17 grievances were filed against our suppliers through the Musim Mas grievance mechanism. Of these, 35 were closed during the year. We are working with the affected suppliers and stakeholders to resolve the remaining 11 cases and active cases from previous years. Of the total grievances raised, 14 cases were linked to non-compliant deforestation covering approximately 2,620 hectares. Including 2019 grievances, the total hectares linked to non-compliant deforestation amounts to 5,684 hectares.

Grievances filed after December 2019 are subject to our Controlled Purchase Protocol (CPP), which ties grievance management to the way we conduct business with our suppliers. The controlled purchase policy helps suppliers meet the NDPE commitments they have breached and offers incentives to those suppliers who demonstrate their intent to become sustainable. This protocol is based on three principles: suppliers’ willingness to engage, positivity to act, and demonstration of progress against agreed-upon milestones and criteria.

> Controlled Purchase Protocol

As of December 2020, Musim Mas stopped purchasing from PT Arjuna Utama Sawit because the supplier was found to have breached our NDPE commitments. However, we continue to engage with them to address their issues, and in August 2021, they successfully met our CPP re-entry criteria.

Another supplier, KPN Plantation, was re-admitted into our supply base after submitting evidence showing compliance with CPP re-entry criteria. We will continue to monitor the implementation of KPN Plantation’s action plans before normal business relations can resume. Musim Mas continues to monitor progress on 28 grievances raised since 2015 that remain active. Further details are available on our Grievances webpage.

**Addressing No Exploitation in supply chains**

The industry has clear guidelines for assessing and monitoring No Deforestation and No Peat risks within supply chains. However, developing the same level of guidance for No Exploitation is more challenging due to the potentially broad scope of “no exploitation.” Within the POCG, we are developing a Human Rights Due Diligence (HRDD) Framework and supporting tools to help companies in delivering on their No Exploitation Commitments. In the meantime, our current approach to addressing the elements of No Exploitation is based on our own due diligence. We have put into place a self-reporting questionnaire for suppliers to assess compliance with our social NDPE commitments. In addition, we monitor and address public concerns raised against suppliers regarding land, labor and social conflicts, and other “exploitation”-related issues on a case-by-case basis. However, we recognize the reactive nature of this approach and the need for a more proactive process that aims at preventing human and labor rights violations. We will refine this component as new approaches become available.

**New tools in development to assess human and labour rights**

In 2021, Musim Mas will engage Verité to develop new tools that assess the human and labor rights component of the ‘No Exploitation’ pillar of our NDPE policy. This exercise will result in a robust monitoring system following a review of our current due diligence procedures and supplier-monitoring systems relating to human and labor rights. Verité will also facilitate a risk mapping and risk prioritization exercise to segment our suppliers based on their level of risk. Upon its completion, suppliers will have to undergo labor assessments or demonstrate other ways they are complying with these commitments.

These upcoming tools will align with POCG’s HRDD Framework and other reporting protocol requirements. They will comprise program strategies, controls and other interventions. Musim Mas can implement to improve our suppliers’ adherence to human and labor rights requirements.

**Baseline assessment: non-certified suppliers**

Verité will conduct a comprehensive review of three non-certified suppliers’ systems, policies, and practices against human and labor rights standards established by RSPO, POIG and other relevant industry and government bodies. This baseline assessment will focus on non-certified suppliers. Where possible and for the most at-risk, the gaps and challenges impacting these highest-risk suppliers will inform the baseline indicators used in future assessments. We will then test these tools to determine whether we can use them to close gaps and reduce the impact of the challenges facing these highest-risk suppliers. We will also verify how these tools can help high-risk suppliers prepare and implement a labour compliance management system.

We will review our existing human rights due diligence methodologies and supplier monitoring systems during a baseline assessment scheduled from Q4 2021 to Q2 2022. Due to the ongoing COVID-19 pandemic, Verité will be conducting this assessment remotely.

**New engagement with Proforest to assess Musim Mas’ systems and processes**

In August 2021, Musim Mas engaged with Proforest to assess and provide a complete overview of the systems and processes we have in place to address human rights and the actions required to properly embed human rights concerns across our business operations and supply chain.

> Musim Mas’ grievances

21 Data not available prior to 2019.

22 See our website for the latest updates on PT Arjuna Utama Sawit.

**Cumulative grievances raised and closed 2015–2020**

<table>
<thead>
<tr>
<th></th>
<th>Raised</th>
<th>Closed</th>
<th>Active</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total</td>
<td>100</td>
<td>72</td>
<td>28</td>
</tr>
</tbody>
</table>

Note: the number of active cases may include repeated cases.
**SPOTLIGHT: THE CHALLENGES OVERCOME BY MUSIM MAS’ SUPPLIER MOPOLI RAYA**

**BACKGROUND**

In 2015, a subsidiary of Mopoli Raya, PT Aloer Timur, was linked to the clearance of HCS forests for palm oil expansion in the Aceh Leuser Ecosystem. Upon verification of this grievance, we stopped sourcing from this supplier. Following a continuous engagement process, the company demonstrated its clear intent to adhere to our NDPE commitments. In 2019, Mopoli Raya confirmed its sustainability commitments, published its relevant policies, signed a declaration to conserve 1,382 hectares of HCV area, and conducted and published a HCSA assessment. As a result of these actions, Mopoli Raya met the conditions of our CPP and Musim Mas resumed sourcing from this supplier.

**UNDERSTANDING THE CHALLENGES**

In the course of our engagement on the ground, we saw first-hand that the Mopoli Raya team was committed to resolving the issues raised in the NGO reports and remained cooperative and receptive to our guidance. However, the company needed extra financial and human resources to align its commitments with industry NDPE standards.

**Grievance resolution timeline:** The grievance took four years to resolve, primarily for the following reasons:

- 6 months for Mopoli Raya to engage consultants to conduct HCS and pre-HCV assessments.
- 11 months for Mopoli Raya to carry out field checks after our desktop spatial analysis indicated land clearing activities on the identified HCS areas following the initial assessment. Mopoli Raya determined local communities occupying the land had carried out these clearing activities and vigorously engaged with Musim Mas during this period.
- 1 year for Mopoli Raya to conduct a tenure assessment and closely coordinate with local village heads to address land occupation issues and manage the resulting conflict. Progress was also dependent on the communities’ willingness to be engaged.
- 1 year for Musim Mas to engage with Mopoli Raya to resolve the 2015 grievance to our satisfaction and to review the company’s demonstrated commitment to sustainability.

**Finding the needed human and financial resources:** Mopoli Raya needed extra human and technical resources to manage the environmental and social issues to the satisfaction of Musim Mas and our stakeholders. Many of our suppliers do not have the resources or the available talent pool to hire people in remote areas to work on sustainability issues. HCS/HCV assessments are also expensive, and the cost can present a barrier for many companies.

The Mopoli Raya story represents one company’s challenges. The resolution of grievances can vary, based on the size and type of supplier and the willingness of a company to manage its environmental and social risks. Musim Mas continues to work with individual suppliers on a case-by-case basis to resolve grievances and guide them towards NDPE compliance using customized roadmaps based on their unique situations, challenges, and available resources.
New five-year landscape strategy for Aceh

In November 2020, Musim Mas launched an NDPE landscape roadmap for the Aceh province. This framework will guide our approach to ensuring that suppliers within this landscape adopt NDPE commitments. While we do not own any mills, plantations, or refineries in Aceh, we source crude palm oil and palm kernel from approximately 33 mills across the province, making it an important landscape for Musim Mas. Our Aceh Strategy summarizes our efforts to ensure NDPE compliance in our supply base while also contributing to the economic development of the province’s smallholders.

The three objectives of our Aceh Strategy comprise a defined set of measurable targets that indicate progress. These targets extend beyond our suppliers’ immediate sourcing areas through collaborations with extension agents and cover entire districts through Smallholder Hubs, not just existing supply sheds. The Strategy also encompasses our partnerships and participation in initiatives that monitor and forecast oil palm development in the areas surrounding the threatened Leuser Ecosystem. These include participating in the Radar Alerts for Detecting Deforestation (RADD) initiative, supporting the Earthworm Foundation’s spatial planning work in the area, trialling a simplified HCSA checklist for Ecosystem. These initiatives aim to implement the national Green Growth Plan across agribusiness sectors in Aceh while reducing deforestation, promoting sustainable agricultural production, and improving livelihoods.

The government has been instrumental in supporting the project and establishing a Center of Excellence (Pusat Unggulan Perkebunan Lestari) or PUPL). This collaborative space brings together the government, private industry, smallholders, NGOs, and other stakeholders. The project is also supported by the Leuser Conservation Forum (Forum Konservasi Leuser, FKL), an organization assisting in supporting the project and establishing a Center of Excellence and improving the knowledge of a wider circle of local trainers.

On top of our continuing partnership in Aceh Tamiang, IDH will be partnering with Musim Mas at Musi Banyuasin in South Sumatra. Together, and with local government and stakeholder support, we will be introducing its materials to local governmental plantation agencies, thus advancing and improving the productivity and livelihoods and protects forests.

Government collaboration is critical to smallholder engagement at the landscape level

Strong local government engagement and support have resulted in an empowering environment that can guide the industry towards implementing NDPE commitments at scale. We need to understand local governments’ plans and objectives and align our goals with theirs to build capacity at the local level.

The Smallholder Hub in Aceh Tamiang is part of a Verified Sourcing Area, a model developed by IDH (Inisiatif Dagang Hijau, The Sustainable Trade Initiative) and recently adopted by agricultural producers in Indonesia. This multi-stakeholder partnership is steering a landscape-wide collaborative project that aims to implement the national Green Growth Plan across agribusiness sectors in Aceh while reducing deforestation, promoting sustainable agricultural production, and improving livelihoods.

The scope of the strategy covers our supply base in Aceh and an initial period from 2020 to 2025. We will augment the strategy, as needed, with specific action plans lasting two to three years and will also explore developing similar strategies for our other three priority landscapes.
PILLAR 4: DRIVE INNOVATION IN SUSTAINABLE PRACTICES

Demand for palm oil will continue to grow over the next three decades. For this reason, agri-businesses like Musim Mas must focus on improving land-use efficiency and productivity and maximizing yields today. Increasing crop yield reduces the need to expand plantations, reducing our impacts on biodiversity and forests and lowering emissions.

INNOVATION AND R&D

Musim Mas R&D teams are currently researching and developing premium seedlings that enhance the quality of fresh fruit bunches (FFB), increase our yield per hectare, and improve oil extraction rates. We lead the industry in crude palm oil (CPO) yield, which was 5.69 tonnes per hectare in 2020, 1.8 times higher than the global average.

Our R&D department conducts field trials to reduce our reliance on pesticides by improving their effectiveness. Musim Mas also shares our knowledge and lessons learnt by training smallholders and engaging continuously with our suppliers.

Innovation case study: Using advanced imaging to detect planted and forested areas

In 2021, we worked with Satelligence to conduct a baseline land-use analysis of the planted palm oil area around the Rawa Singkil Wildlife Reserve in Aceh Singkil, a priority landscape for Musim Mas. We mapped a combined 37,410 hectares using datasets derived from high-resolution 7–10 meter/pixel Sentinel-1 and Sentinel-2 radar and Landsat images. This high-resolution imagery enabled us to confirm that 47% of this total hectarage belongs to industrial plantations, 53% comprises smallholder farms, and 1.4% of planted palm is inside a protected area.

Using advanced imaging, we can detect even the smallest smallholder plantations, including plantations that are better managed and more mature. With the help of Radar Alerts for Detecting Deforestation (RADD), we have far more accurate information on land clearance and deforestation activities than was previously possible, which will enable Musim Mas to adopt evidence-based strategies and allocate our resources better.

Musim Mas CPO yield vs. global average 2016–2020 (MT CPO/ha)

<table>
<thead>
<tr>
<th>Year</th>
<th>Musim Mas</th>
<th>Global</th>
</tr>
</thead>
<tbody>
<tr>
<td>2016</td>
<td>3.15</td>
<td>2.75</td>
</tr>
<tr>
<td>2017</td>
<td>3.46</td>
<td>3.40</td>
</tr>
<tr>
<td>2018</td>
<td>3.53</td>
<td>3.93</td>
</tr>
<tr>
<td>2019</td>
<td>3.54</td>
<td>3.75</td>
</tr>
<tr>
<td>2020</td>
<td>3.16</td>
<td></td>
</tr>
</tbody>
</table>

Source of global data: www.oilworld.biz/p/palm-oil#palm-oil (available for purchase)
ASSURANCE STATEMENT

INDEPENDENT LIMITED ASSURANCE STATEMENT IN CONNECTION WITH THE SUBJECT MATTERS INCLUDED IN THE SUSTAINABILITY REPORT OF MUSIM MAS HOLDINGS PTE LTD FOR THE YEAR ENDED 31 DECEMBER 2020

In connection with our Engagement Letter dated 6 May 2021 and our addendum dated 30 June 2021, we have performed a limited assurance engagement on the Subject Matters set out in the Subject Matter Information section below. These Subject Matters are included in the Sustainability Report of Musim Mas Holdings Pte Ltd (‘Musim Mas’) for the financial year ended 31 December 2020 (‘the Sustainability Report’).

Subject Matter Information

Our limited assurance engagement covers the following Subject Matters for the above-mentioned period:

<table>
<thead>
<tr>
<th>No</th>
<th>Material matter</th>
<th>Information for assurance</th>
<th>Scope for Palm Oil segment</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Carbon footprint and energy</td>
<td>Climate risks assessment for 2020 is conducted and published</td>
<td>Not applicable</td>
</tr>
<tr>
<td>2</td>
<td>Monitoring and managing fires</td>
<td>Total hectares of suppliers’ concession monitored across Indonesia through a combination of methods as at 31 December 2020</td>
<td>Concession land owned by monitored suppliers</td>
</tr>
<tr>
<td>3</td>
<td>Carbon footprint and energy</td>
<td>GHG emissions intensity across palm operations in 2019 and 2020</td>
<td>RSPO-certified mills only</td>
</tr>
<tr>
<td>4</td>
<td>Carbon footprint and energy</td>
<td>Number of mills with operating methane capture facilities as at 31 December 2020</td>
<td>Scoped-in mills</td>
</tr>
<tr>
<td>5</td>
<td>Water management</td>
<td>Water use intensity (m³/MT FFB processed) in 2020</td>
<td>RSPO-certified mills only</td>
</tr>
<tr>
<td>6</td>
<td>Maintaining water quality</td>
<td>BOD and COD quality (mg/l) for POME in 2020</td>
<td>RSPO-certified mills only</td>
</tr>
<tr>
<td>7</td>
<td>Improving the livelihoods of smallholder farmers</td>
<td>Number of schemes and independent smallholder programmes as at 31 December 2020</td>
<td>Scoped-in mills and plantations</td>
</tr>
</tbody>
</table>

A hash symbol (#) in the Sustainability Report denotes statements and claims on which we have performed limited assurance procedures.

Criteria applied by Musim Mas

In preparing the report, Musim Mas applied the criterion of “Accuracy” as defined by GRI and specific criteria determined by Musim Mas as being relevant for its sustainability performance. Such Criteria were specifically designed for sustainability performance; as a result, the Subject Matter Information may not be suitable for another purpose.

Management’s and Board of Directors’ responsibility

Management is responsible for selecting Criteria, and for presenting the Subject Matter Information in accordance with that Criteria, in all material respects. This responsibility includes establishing and maintaining internal controls, maintaining adequate records and making estimates that are relevant to the preparation of the subject matter, such that it is free from material misstatement, whether due to fraud or error.

The Board has ultimate responsibility for the company’s sustainability reporting. For the purpose of the Sustainability Report, there are no legally prescribed requirements relating to the verification of sustainability reports.
Auditor’s responsibility

Our responsibility is to express a conclusion on the presentation of the Subject Matter Information based on the evidence we have obtained.

We conducted our engagement in accordance with the International Standard for Assurance Engagements Other Than Audits or Reviews of Historical Financial Information (ISAE 3000) and the terms of reference for this engagement as agreed with Musim Mas on 6 May 2021 and our addendum dated 30 June 2021. Those standards require that we plan and perform our engagement to obtain limited assurance about whether, in all material respects, the Subject Matters are presented in accordance with the Criteria, and to issue a report. The nature, timing, and extent of the procedures selected depend on our judgment, including an assessment of the risk of material misstatement, whether due to fraud or error. We believe that the evidence obtained is sufficient and appropriate to provide a basis for our limited assurance conclusions.

Our review was limited to the information on the select indicators set out within the Report from 1 January 2020 to 31 December 2020 and our responsibility does not include:

• Any work in respect of sustainability information published elsewhere in Musim Mas’ annual report, website and other publications,
• Sustainability information prior to 1 January 2020 and subsequent to 31 December 2020, unless otherwise stated, and
• Management’s forward-looking statements such as targets, plans and intentions.

Auditor’s independence and quality control

We have complied with the independence and other ethical requirements of the Accounting and Corporate Regulatory Authority (ACRA) Code of Professional Conduct and Ethics for Public Accountants and Accounting Entities (ACRA Code), which is founded on fundamental principles of integrity, objectivity, professional competence and due care, confidentiality and professional behaviour.

Our firm applies Singapore Standards on Quality Control 1 (SSQC 1) and the terms of reference for this engagement as agreed with the Management of Musim Mas and is not intended to be and should not be used by anyone other than those specified parties.

We have the required competencies and experience to conduct this assurance engagement. Our professionals have experience in both assurance skills and in the applicable subject matter, including environmental, social and financial aspects.

Description of procedures performed

Procedures performed in a limited assurance engagement vary in nature and timing from, and are less in extent than for a reasonable assurance engagement. Consequently, the level of assurance obtained in a limited assurance engagement is substantially lower than the assurance that would have been obtained had a reasonable assurance engagement been performed. Our procedures were designed to obtain a limited level of assurance on which to base our conclusion and do not provide all the evidence that would be required to provide a reasonable level of assurance.

Although we considered the effectiveness of management’s internal controls when determining the nature and extent of our procedures, our assurance engagement was not designed to provide assurance on internal controls. Our procedures did not include testing controls or performing procedures relating to checking aggregation or calculation of data within IT systems.

A limited assurance engagement consists of making enquiries, primarily of persons responsible for preparing the Subject Matter Information and related information, and applying analytical and other appropriate procedures.

Our procedures included:

1. Inquires with Musim Mas’ Sustainability team to:
   a. Understand principal business operations,
   b. Appreciate key sustainability issues and developments,
   c. Map out information flow for sustainability reporting and the relevant controls,
   d. Identify data providers with their responsibilities, and
   e. Recognise the likelihood of possible manipulation of sustainability information and data
2. Virtual interviews with and sought clarifications from employees and Management in Singapore and Indonesia (e.g. Sustainable Supply Chain team, Independent Smallholder team, Sustainability team for own operations) to understand key sustainability issues related to the selected indicators, data collection processes and accuracy of reporting.
3. Conducting of process walk-through of systems and processes for data aggregation and reporting with relevant personnel to understand the quality of checks and control mechanisms, and assess and test the controls in relation to the concerned Subject Matters
4. Performing of analytical reviews on data and inquire with relevant personnel when anomalies are observed
5. Obtaining of documentation through sampling methods to verify assumptions, estimations and computations made by Management in relation to the concerned Subject Matters
6. Checking data and statements had been correctly transcribed from corporate systems and / or supporting evidence, in relation to the concerned Subject Matters.
7. Obtaining of relevant certifications and reports in relation to the concerned Subject Matter Information in the Report

Conclusion

Based on our procedures and the evidence obtained, we are not aware of any material modifications that should be made to the Subject Matter Information as of 18 October 2021 for the year ended 31 December 2020, in order for it to be in accordance with the Criteria.

Restricted use

This report is intended solely for the information and use of the Management of Musim Mas and is not intended to be and should not be used by anyone other than those specified parties.

Ernst & Young LLP
Signed for Ernst & Young LLP by Simon Yeo
Partner, Climate Change and Sustainability Services Singapore
18 October 2021

Ernst & Young LLP
Biodiversity The diversity (number and variety of species) of plant and animal life within a region.

Biological oxygen demand (BOD) The amount of oxygen used when organic matter undergoes decomposition by micro-organisms. Testing for BOD is done to assess the amount of organic matter in water.

Carbon dioxide equivalents (CO₂ e) Carbon dioxide equivalents provide a universal standard of measurement against which the impacts of releasing (or avoiding the release of) different greenhouse gases can be evaluated.

Chemical oxygen demand (COD) The measurement of the amount of oxygen required to oxidize soluble and particulate organic matter in water. COD testing involves using a strong chemical oxidizing agent to chemically oxidize the organic material in a sample of wastewater under controlled conditions.

Concession Musim Mas uses the term ‘concession’ to specifically refer to the physical boundaries of an area within a plantation, for example, when using satellites to monitor suppliers’ lands and operations.

Consortium of Resource Experts (CORE) A group led by two organizations, Proforest and Daemeter Consulting, that ensures sustainable commodity production and sourcing. Musim Mas has been working with CORE to meet its commitments on sourcing sustainable palm oil since 2015.

Decent living wage (DLW) Remuneration for a standard workweek affording a decent standard of living for a worker and their family within a specific area. Elements of a decent standard of living include food, water, housing, education, healthcare, transportation, clothing, and other essential needs, including provisions for unexpected events.

Effluents Water, such as mill process water, discharged from one source into a separate body of water.

Fire Free Alliance (FFA) A multi-stakeholder group launched in 2016 committed to resolving Indonesia’s persistent fire and haze issues arising from forest and land burning. Corporate members, including Musim Mas, implement the FFP as a means to engage local communities in preventing forest fires.

Fresh fruit bunch (FFB) Bunch harvested from an oil palm tree. The weight of the fruit bunch ranges from 10 kg to 40 kg, depending on the size and age of the tree.

Free, Prior and Informed Consent (FPIC) The principle that a community has the right to give or withhold its consent to proposed projects that may affect the lands they customarily own, occupy, or use.

Global Reporting Initiative (GRI) A multi-stakeholder standard for sustainability reporting. It provides guidelines on report content and indicators.

Greenhouse gas (GHG) emissions Gases in the atmosphere that absorb and emit radiation within the thermal infrared range. The primary greenhouse gases in the Earth’s atmosphere are water vapor, carbon dioxide, methane, nitrous oxide, and ozone. Scope 1 GHG emissions are emissions released into the atmosphere as a direct result of an activity, or series of activities, at the facility level. Scope 2 GHG emissions are those released into the atmosphere from the indirect consumption of an energy commodity.

High Carbon Stock Approach (HCSA) A global methodology used in agricultural land development that is currently applied in fragmented tropical landscapes on mineral soils in the humid tropics. The methodology distinguishes between HCS forest areas that require protection and degraded lands with low carbon and biodiversity values that may be considered for development.

High Conservation Value (HCV) Ecosystems of outstanding significance and critical importance due to their high biological, ecological, social or cultural value. There are six types of HCVs, covering the social and environmental value of natural forests. These areas must be carefully managed and protected to maintain or enhance these identified values.

Identity Preserved An RSPO supply-chain model wherein sustainable palm oil from a single identifiable certified source is kept separate from ordinary palm oil across every link in the supply chain.

Independent mills Mills under Musim Mas’ control that source from independent smallholders instead of Musim Mas plantations.

Independent smallholders Small growers who cultivate up to 50 hectares, are self-financed, managed, and equipped, but are not bound to any one mill.

Indonesia Sustainable Palm Oil (ISPO) The mandatory national sustainable palm oil standard in Indonesia.

Insecticide A chemical used to kill insects. Insecticides are used when organic matter undergoes decomposition by micro-organisms. Testing for BOD is done to assess the amount of organic matter in water.

Integrated pest management (IPM) The careful consideration of all available pest-control techniques and subsequent integration of appropriate measures that discourage the development of pest populations. IPM aims at keeping pesticides and other interventions to levels that are economically justified and reduce or minimize risks to human health and the environment. It also promotes the growth of healthy crops with the least possible disruption to agroecosystems and natural pest control mechanisms.

International Finance Corporation (IFC) An international financial institution that offers investment, advisory, and asset-management services to encourage private-sector development in developing countries.

International Sustainability and Carbon Certification (ISCC) A global biomass and bioenergy certification scheme.

Kredit Koperasi Primer Anggota (KKPA) A smallholder primary cooperative that is established voluntarily by Musim Mas in 1996. It provides smallholders with practical support to acquire the skills and technology needed to undertake palm oil cultivation.

No-deforestation, No-peat and No-exploitation Implementation Reporting Framework (NDPE IRF) A reporting tool that helps companies understand and systematically track progress in delivering on their NDPE commitments in their palm oil supply chains.

No Deforestation, No Peat, No Exploitation (NDPE) policies or commitments Companies that adhere to these policies and commitments, typically in the palm oil sector, adopt and support practices that promote land development that does not lead to deforestation, to not develop on peatlands and to not exploit workers, communities, and smallholders. PalmGHH The RSPO PalmGHH tool calculates the emissions generated and sequestered from activities and processes engaged during agricultural and mill stages. See how it works here.

Palm Oil Collaboration Group (POCG) A multi-stakeholder initiative that brings together companies from every link in the palm oil supply chain to accelerate effective implementation of NDPE commitments.

Palm Oil Innovation Group (POIG) A multi-stakeholder initiative that works towards the adoption of responsible palm oil production practices by key players in the supply chain by developing and sharing a credible and verifiable benchmark that builds upon RSPO Principles and Criteria and creating and promoting innovations.

Palm oil mill effluent (POME) A by-product of processed FFB.

Peat An accumulation of partially decayed vegetation matter. Peat forms in wetlands or peatlands, variously called bogs, mires, peatlands, peat marshes, mires, and peat swamp forests.

Plantation Musim Mas uses the term ‘plantation’ to refer to the place of production, be it a large industrial plantation with concessions and mills, a large farm without a mill, or a smallholder farm.

Program for Pollution Control, Evaluation, and Rating (PROPER) Indonesia’s national environmental reporting base initiative. It uses a colour-coded rating scheme to grade factories’ performance in pollution control against regulatory standards.

Radar for Detecting Deforestation (RADD) A radar-based forest monitoring system used to detect and monitor tropical deforestation and degradation.

Roadmap The term ‘roadmap’ has two distinct meanings in this report. Our Roadmap to Responsible Supply Base (2020 and Beyond) is the Musim Mas communication piece on targets and plans to bring suppliers into compliance with commitments. We also compile supplier roadmaps with timebound milestones and clear implementation milestones to achieve compliance with our NDPE commitments.

Roundtable on Sustainable Palm Oil (RSPO) A multi-stakeholder organization that has developed a certification scheme for sustainable palm oil. All RSPO members must comply with the RSPO Principles and Criteria (P&C), a set of stringent standards that govern the production of sustainable palm oil.

Scheme smallholders Smallholders operating under a program initiated by the Indonesian Government to encourage the development of smallholder plantations, where plantation companies (nucleus estates) assist and support surrounding community plantations.

Segregated A supply-chain model assuming that RSPO-certified palm oil and its derivatives delivered to the end-user originate only from RSPO-certified sources. It permits the mixing of RSPO-certified palm oil from a variety of sources.

Self-Assessment Tool (SAT) A Musim Mas-developed tool for suppliers to self-declare operational information against Musim Mas sustainability criteria.

Supply shed A group of suppliers made up of mills and their associated plantations, as well as independent plantations and smallholders that supply them.

Toxicity Measures the degree to which a substance is harmful to living organisms. Toxicity in agricultural chemicals is measured using the LD50 methodology, i.e., the number of toxicity units corresponding to a lethal dose for 50% of a population of rats.

Village Development Program (VDP) A Musim Mas program developed for scheme smallholders and tailored to villages where plantations are community-managed rather than individually owned.

Verified Sourcing Area (VSA) An area-based mechanism developed by the Sustainable Trade Initiative (IDH) and its global partners. It provides a new sustainability solution that directly connects buyers of agricultural commodities to coalitions of stakeholders in production areas, empowering collaborations and partnerships that have a maximum impact on sustainability.